Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Gehman Provider Contact Phone: (707) 445-0866 ext 304 Provider Contact Email: cgehman@lsnc.net

Total Unduplicated Client Count for Quarter: 90

Total Cases Closed in Quarter: 122

Total Units of Service for Quarter (Unit=1 Hour): 619

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 17 Two or More Races: 65-74: Caucasian: 77 45 75-84: African American: 19 0 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 90 Asian Indian: **CLIENT GENDER** Cambodian: Male: 34 Chinese: Female: 56 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 90 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 58 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 64 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 0 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 56 1 Greatest Economic Need (Minority): 5 Total: 90 Greatest Economic Need (Non-Minority): 30 Greatest Economic Need (Minority Status Unknown): 1

Fiscal Year: 2015-2016

Quarter: 2

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Gehman Provider Contact Phone: (707) 445-0866 ext 304 Provider Contact Email: cgehman@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			·	
A1. Bankruptcy/Debt Collection:	9	12	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	1	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	7	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	13	15	1	8
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	2	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2015-2016

11/10/15

11/17/15

12/3/15

12/8/15

12/15/15

LSNC

LSNC

HSRC

LSNC

LSNC

Family Clinic

Family Clinic

Civil Clinic

Civil Clinic

ELC

Quarter: 2

G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: 2 2 2 0 0 0 0 G3. Other Individual Rights: 2 2 2 0 0 0 0 G3. Other Individual Rights: 2 2 2 0 0 0 0 G3. Other Individual Rights: 2 2 2 0 0 0 0 G3. Other Individual Rights: 2 2 2 0 0 0 0 G3. Other Individual Rights: 2 2 2 0 0 0 0 G3. Other Individual Rights: 2 2 2 0 0 0 0 G4. Estate Planning/Wills/Trusts: 35 43 0 0 0 0 G4. Advance Health Care Directives (AHCD): 15 20 0 0 0 0 G5. Elder Abuse/Neglect/Exploitation: G6. H2. Advance Health Care Directives (AHCD): 15 20 0 0 0 G7. H3. Financial Powers of Attorney: G7. O 0 0 0 0 0 G8. H4. Other Miscellaneous: G7. TOTAL CASES OPENED IN QUARTER: G8. TOTAL CASES OPENED IN QUARTER: G7. TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL ADD. SERVICES REPRESENTATION 113 1 8 TOTAL ESTIMATED CASE WORK HOURS SPENT: G7. TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: G7. TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: G8. TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: G8. TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: G8. TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: G8. TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: G8. TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: G8. TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: G8. TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: G8. TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: G8. TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: G8. TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: G8. TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: G8. TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: G8. TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: G8. TOTA	ntact Name:	AAA	Contact Phone:	AA	AA Contact Email:	
Section Color Co	rovider Name: Legal Services of	Northern California	County(ies)	: Humboldt an	d Del Norte	
G2. Elder Abuse/Neglect/Exploitation:	rovider Contact Name: Cynthia Gel	man Provi	der Contact Phone: (707) 445-0866	6 ext 304 Pr	rovider Contact Email: cg	gehman@lsnc.net
G2. Elder Abuse/Neglect/Exploitation: G3. Other Individual Rights: 2 2 2 0 0 0 G3. Other Individual Rights: 2 2 2 0 0 0 G3. Other Individual Rights: 2 2 2 0 0 0 G3. Other Individual Rights: 2 2 2 0 0 0 G4. Advance Health Care Directives (AHCD): H3. Financial Powers of Attorney: G4. Other Miscellaneous: G5. TOTAL CASES OPENED IN QUARTER: G6. TOTAL CASES OPENED IN QUARTER: G7. TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 113 1 8 TOTAL ESTIMATED CASE WORK HOURS SPENT: G67 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: OUTREACH/COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE Date Location Topic Targeted Audience Est # of Est. Participants Hours 10/6/15 HSRC ELC Seniors 3 1.5 10/20/15 LSNC GVII Clinic Seniors 3 1.5 10/27/15 SNC Bankrupcy Clinic Seniors 1 0.5	IAL RIGHTS					
CELLANEOUS	1. Immigration/Naturalization:	0	0	0	0	
H1. Estate Planning/Wills/Trusts: 35	2. Elder Abuse/Neglect/Exploitation:	0	1	0	0	
H1. Estate Planning/Wills/Trusts: 35 H2. Advance Health Care Directives (AHCD): 15 H2. Advance Health Care Directives (AHCD): 15 H3. Financial Powers of Attorney: 0 H4. Other Miscellaneous: 0 H5. TOTAL CASES OPENED IN QUARTER: 95 H6. OTHER CASES OPENED IN QUARTER: 95 H7. TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE H7. TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE H7. TOTAL COUNSEL TOTAL LIMITED ADD. SERVICES REPRESENTATION H7. TOTAL ESTIMATED CASE WORK HOURS SPENT: 607 H7. TOTAL ESTIMATED CASE WORK HOURS SPENT: 607 H7. TOTAL ESTIMATED ASSETT OF TOTAL LIMITED ADD. SERVICES REPRESENTATION H7. TOTAL ESTIMATED ADD. SERVICES TOTAL LIMITED ADD. SERVICES REPRESENTATION H7. TOTAL ESTIMATED ADD. SERVICES TOTAL LIMITED ADD. SERVICES REPRESENTATION H7. TOTAL ESTIMATED ADD. SERVICES TOTAL LIMITED ADD. SERVICES TOTAL LEGAL REPRESENTATION H7. TOTAL ESTIMATED ADD. SERVICES TOTAL LIMITED ADD. SERVICES TOTAL LIMITED ADD. SERVICES REPRESENTATION H7. TOTAL ESTIMATED ADD. SERVICES TOTAL LIMITED ADD. SER	3. Other Individual Rights:	2	2	0	0	
H2. Advance Health Care Directives (AHCD): 15 H3. Financial Powers of Attorney: 0 H4. Other Miscellaneous: 0 TOTAL CASES OPENED IN QUARTER: 95 TOTAL CASES OPENED IN QUARTER: 95 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL AND ADVICE ADD. SERVICES REPRESENTATION 113 1 8 TOTAL ESTIMATED CASE WORK HOURS SPENT: 607 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA TOTAL ESTIMATED# OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED# OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0 INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE Date Location Topic Targeted Audience Est # of Est. Participants Hours 10/6/15 HSRC ELC Seniors 3 1.5 10/20/15 LSNC Civil Clinic Seniors 1 0.5	ANEOUS					
H3. Financial Powers of Attorney: H4. Other Miscellaneous: 0 0 0 0 0 0 0 0 0 0 0 0 0	1. Estate Planning/Wills/Trusts:	35	43	0	0	
H4. Other Miscellaneous: O	2. Advance Health Care Directives (A	HCD): 15	20	0	0	
TOTAL CASES OPENED IN QUARTER: 95 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL AND ADVICE TOTAL LIMITED ADD. SERVICES REPRESENTATION 113 1 8 TOTAL ESTIMATED CASE WORK HOURS SPENT: 607 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0 INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE Date Location (If Applicable) Topic Targeted Audience Est # of Est. Participants Hours 10/6/15 HSRC ELC Seniors 3 1.5 10/20/15 LSNC Civil Clinic Seniors 3 1.5 10/27/15 LSNC Bankrupcy Clinic Seniors 1 0.5	3. Financial Powers of Attorney:	0	0	0	0	
TOTAL COUNSEL AND ADVICE TOTAL LIMITED ADD. SERVICES REPRESENTATION 113 1 8 TOTAL ESTIMATED CASE WORK HOURS SPENT: 607 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0 INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE Date	1. Other Miscellaneous:	0	0	0	0	
TOTAL COUNSEL AND ADVICE ADD. SERVICES REPRESENTATION 113 1 8 TOTAL ESTIMATED CASE WORK HOURS SPENT: 607 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0 INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE Date Location (If Applicable) Topic Targeted Audience Est # of Est. Participants Hours 10/6/15 HSRC ELC Seniors 3 1.5 10/20/15 LSNC [Civil Clinic Seniors 1 0.5]	TOTAL CASES OPENED IN Q	UARTER: 95	TOTAL CASES CLOSED IN QU	JARTER BY CAS	SE CLOSED CODE	
TOTAL ESTIMATED CASE WORK HOURS SPENT: 607 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0 INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE Date Location Topic Targeted Audience Est # of Est. Participants Hours 10/6/15 HSRC ELC Seniors 3 1.5 10/20/15 LSNC Civil Clinic Seniors 1 0.5		,				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: TOTAL # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: O				SERVICES RI	EPRESENTATION	
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE Date Location (If Applicable) Topic Targeted Audience Est # of Est. Participants Hours 10/6/15 HSRC ELC Seniors 3 1.5 10/20/15 LSNC Civil Clinic Seniors 3 1.5 10/27/15 LSNC Bankrupcy Clinic Seniors 1 0.5			113	1	8	
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE Date Location (If Applicable) Topic Targeted Audience Est # of Est. Participants Hours 10/6/15 HSRC ELC Seniors 3 1.5 10/20/15 LSNC Civil Clinic Seniors 3 1.5 10/27/15 LSNC Bankrupcy Clinic Seniors 1 0.5	TOTAL ESTIMATED CASE V	ORK HOURS SPENT:	607			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE Date		OUTREACH/COMMUNITY E	DUCATION ACTIVITIES DATA			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE Date						
Date	TOTAL # OF SPEC	IAL OUTREACH ACTIVITIES	S IN THE QUARTER:	0		
DateLocation (If Applicable)TopicTargeted AudienceEst # of Participants Hours10/6/15HSRCELCSeniors31.510/20/15LSNCCivil ClinicSeniors31.510/27/15LSNCBankrupcy ClinicSeniors10.5	TAL ESTIMATED # OF SPECIAL O	JTREACH ACTIVITY HOURS	S IN THE QUARTER:	0		
DateLocation (If Applicable)TopicTargeted AudienceEst # of Participants Hours10/6/15HSRCELCSeniors31.510/20/15LSNCCivil ClinicSeniors31.510/27/15LSNCBankrupcy ClinicSeniors10.5	INFORMATIO	ON ON COMMUNITY LEGAL	FDUCATION PROGRAMS/ACTIV	ITIE		
10/6/15					Fet # of Fet	
10/20/15 LSNC Civil Clinic Seniors 3 1.5 10/27/15 LSNC Bankrupcy Clinic Seniors 1 0.5		Торіс	raigeted Addiction			
10/27/15 LSNC Bankrupcy Clinic Seniors 1 0.5	6/15 HSRC	ELC	Seniors		3 1.5	
10/27/15 LSNC Bankrupcy Clinic Seniors 1 0.5	20/15 LSNC	Civil Clinic	Seniors		3 1.5	
11/3/15		ELC	Seniors		4 2	

Seniors

Seniors

Seniors

Seniors

Seniors

1

0.5

1.5

Fiscal Year: 2015-2016

Quarter: 2

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Gehman Provider Contact Phone: (707) 445-0866 ext 304 Provider Contact Email: cgehman@lsnc.net

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Service of Northern California County(ies): Lassen, Modoc, rinity, Shasta, and Si

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 5302413565 Provider Contact Email: ccobbaert@Isnc.net

Total Unduplicated Client Count for Quarter: 53

Total Cases Closed in Quarter: 82

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 19 Two or More Races: 65-74: 23 Caucasian: 45 75-84: African American: 6 1 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 53 Asian Indian: **CLIENT GENDER** Cambodian: Male: 17 Chinese: Female: 36 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 53 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 36 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 24 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 0 Limited English: 1 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 39 1 Greatest Economic Need (Minority): 6 Total: 53 Greatest Economic Need (Non-Minority): 32 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2015-2016

Quarter: 2

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Service of Northern California County(ies): Lassen, Modoc, rinity, Shasta, and Si

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 5302413565 Provider Contact Email: ccobbaert@Isnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	de)			ES CLOSED IN QUART d by Case Closing Code & I	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		0	0	0	0
A2. Contracts/Warranties:		0	0	0	0
A3. Other Consumer/Finance:		0	0	0	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		0	0	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		4	3	2	0
C2. Conservatorship:		1	1	0	0
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	0
D2. Medicare:		0	0	0	0
D3. Other Health/Community Based Care:		1	1	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		26	30	8	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		12	16	2	2
E3. Other Housing:		0	0	0	0
INCOME MAINTENANCE					
F1. Social Security:		1	1	0	0
F2. Supplemental Security Income (SSI):		4	3	0	0
F3. Pensions/Retiree Benefits:		1	0	0	0
F4. Other Income Maintenance:		0	0	0	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2015-2016

A Contact Na	ame:		AAA	Contact Phone	:		AAA Contact	Email:	
Provider I	Name: Legal Service of	Northern Califo	rnia		Cor	unty(ies): Lassen, M	odoc, rinity, S	Shasta, and Si	
Provider C	Contact Name: Cathy Col	obaert	Prov	vider Contact Ph	none: <i>5302</i> 4	113565	Provider Con	tact Email: <i>ccobb</i>	aert@lsnc.net
VIDUAL RIGI	HTS		-						
G1. Immig	gration/Naturalization:		0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitation	ı: 🗀	0		0	0		0	
G3. Other	Individual Rights:		6		9	2		1	
CELLANEOU	IS								
H1. Estate	Planning/Wills/Trusts:		0		0	0		0	
H2. Advan	ce Health Care Directives	(AHCD):	1		1	0		0	
H3. Financ	cial Powers of Attorney:		0		0	0		0	
H4. Other	Miscellaneous:		0		0	0		0	
то	TAL CASES OPENED IN	QUARTER:	57	TOTAL CA	SES CLOS	ED IN QUARTER BY (ASE CLOSE	D CODE	
		r		TOTAL COL	-	TOTAL LIMITED	TOTAL LEG		
				AND AD\		ADD. SERVICES	REPRESENTA		
					65	14	J	3	
T	OTAL ESTIMATED CASE	WORK HOURS	SPENT:	567					
		OUTREACH/C	OMMUNITY E	DUCATION AC	TIVITIES	ΔΤΔ			
					, IIVIIIES D	AIA			
		INFORMATI		CIAL OUTREAC					
Date	Location	INFORMATION Type of Outrea	ON ON SPEC		H ACTIVITI		Est # of	Est.	
Date	Location (If Applicable)		ON ON SPEC		H ACTIVITI	ES	People	Est. Hours	
	(If Applicable)	Type of Outrea	ON ON SPEC		H ACTIVITI Groups Ta Outreach	ES	People Reached	Hours	
10/16/16	(If Applicable) Susanville Sr Cntr	Type of Outrea	ON ON SPEC		H ACTIVITI Groups Ta Outreach seniors	ES argeted By	People Reached	Hours 7	
10/16/16	(If Applicable) Susanville Sr Cntr senior corp	Type of Outrea	ON ON SPEC ach Activity r		H ACTIVITI Groups Ta Outreach	ES argeted By	People Reached	Hours 7 5	
10/16/16	(If Applicable) Susanville Sr Cntr	Type of Outrea	ON ON SPEC ach Activity r		H ACTIVITI Groups Ta Outreach seniors	ES argeted By	People Reached	Hours 7	
10/16/16	(If Applicable) Susanville Sr Cntr senior corp Madrone Senior	Type of Outrea	ON ON SPEC ach Activity r ervices		H ACTIVITI Groups Ta Outreach seniors senior wo	ES argeted By	People Reached	Hours 7 5	
10/16/16 10/20/16 10/22/16	(If Applicable) Susanville Sr Cntr senior corp Madrone Senior Center	Healthcare Fair overview of se	on on spec ach Activity r ervices ervices		H ACTIVITI Groups Ta Outreach seniors seniors senior wo seniors	ES argeted By	People Reached 19 80 39	7 5 7.5	

Fiscal Year: 2015-2016

Quarter: 2

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Service of Northern California County(ies): Lassen, Modoc, rinity, Shasta, and Si

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 5302413565 Provider Contact Email: ccobbaert@Isnc.net

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: *Jennifer Haffner* Provider Contact Phone: *530-345-9491* Provider Contact Email:

Total Unduplicated Client Count for Quarter: 120

Total Cases Closed in Quarter: 145

Total Units of Service for Quarter (Unit=1 Hour): 929

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 24 Two or More Races: 65-74: Caucasian: 59 109 75-84: African American: 26 2 85+: Native American/Native Alaskan: 11 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 120 Asian Indian: **CLIENT GENDER** Cambodian: Male: 39 Chinese: Female: 81 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 120 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 72 Vietnamese: Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 65 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 4 Client Declined to Provide Information: Rural: 47 0 Greatest Economic Need (Minority): Total: 8 120 Greatest Economic Need (Non-Minority): 68 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 2

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: *Jennifer Haffner* Provider Contact Phone: *530-345-9491* Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	13	1	0
A2. Contracts/Warranties:	0	0	3	1
A3. Other Consumer/Finance:	3	2	1	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	8	1	0
D2. Medicare:	1	2	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	31	24	12	7
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	17	3	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	1	
F2. Supplemental Security Income (SSI):	4	4	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0

Fiscal Year: 2015-2016

Quarter: 2										
PSA: 3	AAA Name: A	rea 3								
AAA Contact Nar	me: <i>Mary Neumann</i>			AA	AA Contact Phone	:			AAA Contac	t Email:
Provider N	lame: Legal Services	s of Northern	Californ	nia		Co	ounty(ies):	Butte, Colo	usa, Glenn, I	Plumas, Te
Provider Co	ontact Name: <i>Jennifei</i>	r Haffner		Pr	ovider Contact Ph	one: <i>530-</i> 3	345-9491		Provider Co	ntact Email:
INDIVIDUAL RIGH	ITS									
G1. Immigr	ation/Naturalization:			0		0		0		0
G2. Elder A	buse/Neglect/Exploitat	ion:		0		0		0		0
G3. Other I	ndividual Rights:			1		0		0		0
MISCELLANEOUS	6									
H1. Estate I	Planning/Wills/Trusts:			27		19		9		0
H2. Advanc	e Health Care Directive	es (AHCD):		5		0		5		0
H3. Financia	al Powers of Attorney:			6		0		6		0
H4. Other N	Miscellaneous:			0		0		0		0
тот	AL CASES OPENED	IN QUARTER	:	120	TOTAL CAS	SES CLOS	SED IN QU	ARTER BY C	ASE CLOSE	D CODE
					TOTAL COU		TOTAL L ADD. SE		TOTAL LE	
					AND ADV	91			REPRESENT	
						91		44	,	10
10	TAL ESTIMATED CAS			ļr.	891					
		OUTREA	CH/CON	IMUNITY	EDUCATION AC	TIVITIES	DATA			
		INFOR	MATION	ON SPE	CIAL OUTREACH	ACTIVIT	TES			
Date	Location	Type of C	Outreach	Activity			argeted By		Est # of	Est.
	(If Applicable)					Outreach			People Reached	Hours
10/1/2015	Butte Co	MDT Mee	eting			providers	6		17	2
10/08/15	Butte Co			y Networ	k Meeting	1.	and Consu	ımers	10	2
10/13/15	All Counties	Hispanic				Providers			10	2
10/26/15	Butte Co	Emergen Planning	cy Winte	r Homele	ess Shelter	Providers	5		2	2
10/28/15	Tehema	Dept. of	Social Se	rvices		providers	5		120	1.5
10/28/15	Tehema	Law Libra	ary and \	/eterans	Services Meeting	providers	3		3	2
		F	•		5	P.				

6

12

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2015-2016

Quarter: 2

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner Provider Contact Phone: 530-345-9491 Provider Contact Email:

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/5/15	Butte	MDT Mtg	providers	25	2.5
11/5/15	Butte	Emergency Winter Homeless Shelter Mtg	providers	5	1.5
11/9/15	Butte	Emergency Winter Homeless Shelter Mtg	providers	10	1.5
11/18/2015	Tehema	MDT Mtg	Providers	9	3
11/20/15	Tehema	LIFT Event	consumers	58	16
12/5/15	Butte	Emergency Homeless Shelter Outreach	consumers	15	2
12/7/15	Butte	Emergency Homeless Shelter Outreach	consumers	40	2
12/8/15	All counties	Hispanic Resources Council Meeting	providers	5	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend Provider Contact Phone: (530) 742-8289 Provider Contact Email:

Total Unduplicated Client Count for Quarter: 57

Total Cases Closed in Quarter: 61

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 9 60-64: Two or More Races: 65-74: Caucasian: 55 27 75-84: African American: 12 2 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 57 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 20 Chinese: Female: 37 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 57 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 17 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 34 Institutionalized: Samoan: 1 0 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 7 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 25 0 Greatest Economic Need (Minority): 9 Total: 57 Greatest Economic Need (Non-Minority): 19 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Yuba Sutter Legal Center County(ies): Sutter and Yuba

Provider Contact Name: *Susan Townsend* Provider Contact Phone: *(530) 742-8289* Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	nde)		ES CLOSED IN QUART d by Case Closing Code & I	
(Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			-	
A1. Bankruptcy/Debt Collection:	3	2	2	0
A2. Contracts/Warranties:	1	2	1	0
A3. Other Consumer/Finance:	3	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	1	0
C2. Conservatorship:	0	0	3	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	3	0
D2. Medicare:	2	0	8	0
D3. Other Health/Community Based Care:	1	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	9	4	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	8	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	1	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4	AAA Name: Are	ea 4 Agency on A	lging			
AA Contact Nar	me:		AA	A Contact Phone:		AAA Contact Email:
Provider N	lame: Yuba Sutter Leg	gal Center		Cou	nty(ies): Sutter and	l Yuba
Provider Co	ontact Name: Susan To	wnsend	Pro	ovider Contact Phone: (530) 7	742-8289	Provider Contact Emai
DIVIDUAL RIGH	ITS					
G1. Immigr	ration/Naturalization:		0	0	0	0
G2. Elder A	buse/Neglect/Exploitation	n:	4	3	0	1
G3. Other I	individual Rights:		1	0	0	0
SCELLANEOUS	5					
H1. Estate	Planning/Wills/Trusts:		3	1	5	0
H2. Advanc	e Health Care Directives	(AHCD):	11	2	6	0
H3. Financi	al Powers of Attorney:		5	2	3	0
H4. Other N	Miscellaneous:		0	0	0	0
тот	TAL CASES OPENED IN	QUARTER:	61	TOTAL CASES CLOSE	D IN QUARTER BY	CASE CLOSED CODE
		·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
				26	34	1
то	TAL ESTIMATED CASE	WORK HOURS	SPENT:	510		
		OUTREACH/CO	YTINUMMC	EDUCATION ACTIVITIES DA	ATA	
TOTAL EST	TOTAL # OF SP			ES IN THE QUARTER:	0	
TOTAL LOT				AL EDUCATION PROGRAMS		
	INFORMA					Est Wat Est
Date	Location (If Applicable)	Topic		Targeted A	udience	Est # of Est. Participants Hours

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: WH Whitaker Provider Contact Phone: (530) 217-4026 Provider Contact Email:

Total Unduplicated Client Count for Quarter: 98

Total Cases Closed in Quarter: 118

Total Units of Service for Quarter (Unit=1 Hour): 606

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 20 Two or More Races: 65-74: Caucasian: 38 88 75-84: African American: 20 2 85+: Native American/Native Alaskan: 20 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 98 Asian Indian: **CLIENT GENDER** Cambodian: Male: 38 Chinese: Female: 60 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 98 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 57 Vietnamese: 0 Homebound: Guamanian: 10 0 Lives Alone: Hawaiian: 63 Institutionalized: Samoan: 2 0 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 0 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 61 0 2 Greatest Economic Need (Minority): Total: 98 Greatest Economic Need (Non-Minority): 25 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: WH Whitaker Provider Contact Phone: (530) 217-4026 Provider Contact Email:

CASES OPENED IN QUARTER			ES CLOSED IN QUART	
(Total Cases Opened by Legal Problem Co	de)	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Problem Code) Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	6	0	1
A2. Contracts/Warranties:	6	7	0	0
A3. Other Consumer/Finance:	6	7	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	2	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	33	35	0	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	13	0	0
E3. Other Housing:	5	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	1	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	1

Fiscal Year: 2015-2016

Q			

A Contact Nai	me:		AAA	A Contact Phone:	:		AAA Contact Email:
Provider N	lame: Legal Services of	Northern Cali	fornia		Cou	ınty(ies): Nevada, P	lacer, Sierra
Provider Co	ontact Name: WH Whitake	er	Pro	vider Contact Pho	one: <i>(530) 2</i>	217-4026	Provider Contact En
/IDUAL RIGH	ITS						
G1. Immigi	ration/Naturalization:		0		0	0	
G2. Elder A	buse/Neglect/Exploitation:		3		4	0	
G3. Other I	Individual Rights:		0		0	0	
ELLANEOUS	S						
H1. Estate	Planning/Wills/Trusts:		20		20	0	
H2. Advanc	ce Health Care Directives (A	AHCD):	2		2	0	
H3. Financi	al Powers of Attorney:		0		0	0	
H4. Other I	Miscellaneous:		5		4	0	
TO	TAL CASES OPENED IN Q	OUARTER:	102	TOTAL CAS	ES CLOSE	ED IN QUARTER BY C	ASE CLOSED COD
		,	102	TOTAL COU AND ADV	NSEL	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
					113	0	
тс	OTAL ESTIMATED CASE V	NORK HOURS	SPENT:	593			
			ļ.			474	
		OUTREACH/C	OMMUNITY	EDUCATION ACT	HVIIIES D		
					IIVIIILO DI	AIA	
TOTAL EST	TOTAL # OF SPECIAL O	OUTREACH AC	TIVITY HOUF	ES IN THE QUAF	RTER:	0	
	TOTAL # OF SPECIAL O	OUTREACH AC	TIVITY HOUF	ES IN THE QUAF	RTER:	0 0 S/ACTIVITIE	Ect # of
TOTAL EST	TOTAL # OF SPECIAL O	OUTREACH AC	TIVITY HOUF	ES IN THE QUAF	RTER:	0 0 S/ACTIVITIE	Est # of Est. Participants Hours
	TOTAL # OF SPECIAL O INFORMATION Location	OUTREACH AC	TIVITY HOUF	ES IN THE QUAR RS IN THE QUAR AL EDUCATION I	RTER:	0 0 S/ACTIVITIE	
Date	TOTAL # OF SPECIAL O INFORMATION Location (If Applicable)	ON ON COMM Topic	TIVITY HOUF IUNITY LEGA /eterans Stand	ES IN THE QUAR RS IN THE QUAR AL EDUCATION I	RTER: RTER: PROGRAM Targeted A	0 0 S/ACTIVITIE	Participants Hours
Date 10/09/15	TOTAL # OF SPECIAL O IMATED # OF SPECIAL O INFORMATION Location (If Applicable) Grass Valley Auburn	ON ON COMM Topic	TIVITY HOUF IUNITY LEGA /eterans Stand pdate Sierra C	ES IN THE QUAR RS IN THE QUAR AL EDUCATION I	PROGRAM: Targeted A Senior Vet Sierra Cou	0 0 S/ACTIVITIE Audience	Participants Hours 30 50 50 50 51 51 521

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TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: *rachel Baca* Provider Contact Phone: *(916) 551-2144* Provider Contact Email:

Total Unduplicated Client Count for Quarter: 329

Total Cases Closed in Quarter: 384

Total Units of Service for Quarter (Unit=1 Hour): 1086

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 103 Two or More Races: 65-74: Caucasian: 125 199 75-84: African American: 82 54 85+: Native American/Native Alaskan: 19 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 329 Asian Indian: 5 **CLIENT GENDER** Cambodian: 0 Male: 112 Chinese: 3 Female: 217 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 329 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 192 Vietnamese: 3 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 181 Institutionalized: Samoan: 1 0 5 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 18 Race Unknown/Some Other Race: 45 Client Declined to Provide Information: Rural: 0 4 Greatest Economic Need (Minority): Total: 57 329 Greatest Economic Need (Non-Minority): 199 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

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Fiscal Year: 2015-2016

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: 916-486-1876 AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: *rachel Baca* Provider Contact Phone: *(916) 551-2144* Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	24	27	0	0		
A2. Contracts/Warranties:	13	10	0	0		
A3. Other Consumer/Finance:	27	28	3	1		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	6	6	0	1		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	11	14	0	0		
C2. Conservatorship:	2	3	0	0		
C3. Other Family:	5	7	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	4	0	0	0		
D2. Medicare:	2	0	0	0		
D3. Other Health/Community Based Care:	4	1	0	1		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	84	82	22	5		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	23	25	1	0		
E3. Other Housing:	19	22	1	1		
INCOME MAINTENANCE						
F1. Social Security:	3	8	0	0		
F2. Supplemental Security Income (SSI):	6	5	1	0		
F3. Pensions/Retiree Benefits:	11	12	3	0		
F4. Other Income Maintenance:	2	3	0	0		

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency	on Aging								
AAA Contact Name: Jane Stan	AAA	AAA Contact Phone: 916-486-1876 AAA Contact Email:							
Provider Name: Sacramento Senior Legal Se	Provider Name: Sacramento Senior Legal Services County(ies): Sacramento								
Provider Contact Name: rachel Baca	Prov	vider Contact Phone: (916)	551-2144	Provider Contact Email					
INDIVIDUAL RIGHTS									
G1. Immigration/Naturalization:	0	2	0	0					
G2. Elder Abuse/Neglect/Exploitation:	20	20	2	0					
G3. Other Individual Rights:	23	20	0	0					
MISCELLANEOUS									
H1. Estate Planning/Wills/Trusts:	37	38	0	0					
H2. Advance Health Care Directives (AHCD):	6	5	0	0					
H3. Financial Powers of Attorney:	4	4	0	0					
H4. Other Miscellaneous:	0	0	0	0					
TOTAL CASES OPENED IN QUARTER:	336	TOTAL CASES CLOS	ED IN QUARTER BY	ASE CLOSED CODE					
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION					
		342	33	9					
TOTAL ESTIMATED CASE WORK HO	JRS SPENT:	1062							
OUTREAC	H/COMMUNITY E	DUCATION ACTIVITIES D	DATA						
TOTAL # OF SPECIAL OUTF	REACH ACTIVITIE	S IN THE QUARTER:	0						
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITY HOUR	S IN THE QUARTER:	0						
INFORMATION ON CO	MMUNITY LEGA	L EDUCATION PROGRAM	IS/ACTIVITIE						
B		T 1	A P	F-1 # - f					

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
10/6/15	Sierra 2 Senior Center	Wills and Estates	Seniors	6 2.
10/8/15	Mercy Housing Russel Manor	Advance Health Care Directives	Seniors	13 2.
10/13/2015	Hart Senior Center	Wills & Estates	Seniors	20 2.
10/13/15	Asian Community Center	Wills and Estates	seniors	50
11/10/15	South Natomas Library	Overview of SLH Services	Service Providers	30
11/10/15	Hart Senior Center	Advance Health Care Directives	Seniors	7 1.
11/15/15	Mercy Housing: Russel Manor	Wills & Estates	Seniors	20 2.

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: rachel Baca Provider Contact Phone: (916) 551-2144 Provider Contact Email:

11/18/15	Sunburst Projects	Restraining Orders including Elder Abuse Restraining Orders	Social Workers		6	3.3
12/10/15	Mercy Housing:	Pension Presentation	Seniors		75	2.3
-	Russel Manor	·	•	,		

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Name: Alysa Meyer

thern California County(ies): Yolo

Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter: 77

Total Cases Closed in Quarter: 127

Total Units of Service for Quarter (Unit=1 Hour): 282

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 16 Two or More Races: 65-74: Caucasian: 35 37 75-84: African American: 18 5 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 77 Asian Indian: **CLIENT GENDER** Cambodian: Male: 35 Chinese: Female: 42 Filipino: Client Declined to Provide Information: Japanese: Total: 77 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 36 Vietnamese: 0 Homebound: 3 Guamanian: 1 Lives Alone: Hawaiian: 36 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 1 Limited English: 13 Race Unknown/Some Other Race: 26 Client Declined to Provide Information: Rural: 13 2 Greatest Economic Need (Minority): 25 Total: 77 Greatest Economic Need (Non-Minority): 30 Greatest Economic Need (Minority Status Unknown): 0

24

Fiscal Year: 2015-2016

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE			,			
A1. Bankruptcy/Debt Collection:	14	13	3	1		
A2. Contracts/Warranties:	5	3	2	2		
A3. Other Consumer/Finance:	7	3	3	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	1	1	1	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	1	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	1	2	1	0		
D2. Medicare:	2	2	1	0		
D3. Other Health/Community Based Care:	1	1	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	30	17	6	7		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	3	0		
E3. Other Housing:	0	1	1	0		
INCOME MAINTENANCE						
F1. Social Security:	3	1	0	0		
F2. Supplemental Security Income (SSI):	5	3	2	0		
F3. Pensions/Retiree Benefits:	1	0	0	0		
F4. Other Income Maintenance:	2	2	0	0		

Fiscal Year: 2015-2016

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	ne:	A	AA Contact Phon	e:		AAA Contact Email:		
Provider Na	ame: Legal Services of N	orthern Califo	rnia		Cou	unty(ies): Yolo		
Provider Contact Name: Alysa Meyer F				rovider Contact P	hone: 530-66	62-1065	Provider Contact En	nail: ameyer@lsnc.net
VIDUAL RIGHT	TS							
G1. Immigra	ation/Naturalization:		0		0	0		1
G2. Elder Ab	ouse/Neglect/Exploitation:		2		1	2		2
G3. Other Ir	ndividual Rights:		2		2	1		0
CELLANEOUS								
H1. Estate P	Planning/Wills/Trusts:		16		7	13		0
H2. Advance	e Health Care Directives (AH	CD):	7		4	4		1
H3. Financia	al Powers of Attorney:		2		2	0		0
H4. Other M	liscellaneous:		0		0	0		0
			407	TOTAL CA	ASES CLOSE	ED IN QUARTER BY (CASE CLOSED COD	F
TOT	AL CASES OPENED IN QU	JARTER: I	107	IUIALU				
тотл	AL CASES OPENED IN QU	JARTER: J	107	TOTAL CO		TOTAL LIMITED	TOTAL LEGAL	
ΤΟΤ	AL CASES OPENED IN QU	JARTER:	107		UNSEL VICE			-
ΤΟΤ	AL CASES OPENED IN QU	JARTER: J	107	TOTAL CO	UNSEL	TOTAL LIMITED	TOTAL LEGAL REPRESENTATION	14
	AL CASES OPENED IN QUI	,		TOTAL CO	UNSEL VICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
	TAL ESTIMATED CASE WO	ORK HOURS S	SPENT:	TOTAL CO AND AD	UNSEL VICE 70	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
	TAL ESTIMATED CASE WO	ORK HOURS S	SPENT:	TOTAL CO AND AD	UNSEL VICE 70	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
	TAL ESTIMATED CASE WO	ORK HOURS S	SPENT: T	TOTAL CO AND AD 271	UNSEL VICE 70	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
тот	TAL ESTIMATED CASE WO	ORK HOURS S UTREACH/CO AL OUTREACH	SPENT: MMUNITY	TOTAL CO AND AD 271 Y EDUCATION AT THE QUA	UNSEL VICE 70 CTIVITIES D	TOTAL LIMITED ADD. SERVICES 43	TOTAL LEGAL REPRESENTATION	
тот	TAL ESTIMATED CASE WO O TOTAL # OF SPECIA MATED # OF SPECIAL OU	ORK HOURS S UTREACH/CO AL OUTREACH TREACH ACTI	SPENT: MMUNITY H ACTIVIT	271 Y EDUCATION AT THE QUARS IN THE QUARS IN THE QUARS IN THE QUARS IN THE QUARTER STATES IN THE QUARTER STAT	UNSEL VICE 70 TO TO THE PROPERTY OF THE PROPER	TOTAL LIMITED ADD. SERVICES 43 ATA 0 0 0	TOTAL LEGAL REPRESENTATION	
TOTAL ESTII	TAL ESTIMATED CASE WO O TOTAL # OF SPECIAL MATED # OF SPECIAL OU INFORMATIO	ORK HOURS S UTREACH/CO AL OUTREACH ITREACH ACTI IN ON COMMU	SPENT: MMUNITY H ACTIVIT	TOTAL CO AND AD 271 Y EDUCATION AT THE QUA	UNSEL VICE 70 CTIVITIES D ARTER: ARTER:	TOTAL LIMITED ADD. SERVICES 43 ATA 0 0 0 IS/ACTIVITIE	TOTAL LEGAL REPRESENTATION	
тот	TAL ESTIMATED CASE WO O TOTAL # OF SPECIAL MATED # OF SPECIAL OU INFORMATIO	ORK HOURS S UTREACH/CO AL OUTREACH TREACH ACTI	SPENT: MMUNITY H ACTIVIT	271 Y EDUCATION AT THE QUARS IN THE QUARS IN THE QUARS IN THE QUARS IN THE QUARTER STATES IN THE QUARTER STAT	UNSEL VICE 70 TO TO THE PROPERTY OF THE PROPER	TOTAL LIMITED ADD. SERVICES 43 ATA 0 0 0 IS/ACTIVITIE	TOTAL LEGAL REPRESENTATION	14
TOTAL ESTII	TAL ESTIMATED CASE WOOD TOTAL # OF SPECIAL OUT INFORMATIO Location Total (If Applicable)	ORK HOURS S UTREACH/CO AL OUTREACH ITREACH ACTI IN ON COMMU	MMUNITY H ACTIVITY HOU	271 Y EDUCATION AT THE QUARS IN THE QUARS IN THE QUARS IN THE QUARS IN THE QUARTER STATES IN THE QUARTER STAT	UNSEL VICE 70 CTIVITIES D ARTER: ARTER:	TOTAL LIMITED ADD. SERVICES 43 ATA 0 0 0 IS/ACTIVITIE Audience	TOTAL LEGAL REPRESENTATION Est # of Est.	14
TOTAL ESTII	TOTAL # OF SPECIAL OU INFORMATIO Location (If Applicable) Winters (RISE) Esparto (RISE)	ORK HOURS S UTREACH/CO AL OUTREACH TREACH ACTI IN ON COMMU	MMUNITY H ACTIVITY IVITY HOL	271 Y EDUCATION AT THE QUARS IN THE QUARTER IN THE QUA	CTIVITIES D ARTER: ARTER: I PROGRAM Targeted A	TOTAL LIMITED ADD. SERVICES 43 ATA 0 0 0 SIS/ACTIVITIE Audience	TOTAL LEGAL REPRESENTATION Est # of Est. Participants Hours	14

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-473-6947 AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: David Levin Provider Contact Phone: (415) 492-0230 ext. 303 Provider Contact Email: dlevin@legalaidmarin.org

92

Total Unduplicated Client Count for Quarter: 78

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 600

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 23 Two or More Races: 65-74: 30 Caucasian: 57 75-84: African American: 18 4 85+: Native American/Native Alaskan: 7 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 78 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 32 Chinese: Female: 46 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 78 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 14 0 Homebound: 7 Guamanian: 0 Lives Alone: Hawaiian: 53 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 3 Limited English: 8 Race Unknown/Some Other Race: 8 Client Declined to Provide Information: Rural: 0 1 Greatest Economic Need (Minority): 7 Total: 78 Greatest Economic Need (Non-Minority): 46 Greatest Economic Need (Minority Status Unknown): 0

8

Fiscal Year: 2015-2016

Quarter: 2

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-473-6947 AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: David Levin Provider Contact Phone: (415) 492-0230 ext. 303 Provider Contact Email: dlevin@legalaidmarin.org

CASES OPENED IN QUARTER	CASES CLOSED IN (
(Total Cases Opened by Legal Problem Co	de)	(Total Cases Close	d by Case Closing C	
		Counsel and Advice (CA)	Limited Addition Services (LAS	
ONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	3		
A2. Contracts/Warranties:	3	3		
A3. Other Consumer/Finance:	1	0		
IPLOYMENT				
B1. Discrimination:	0	0	(
B2. Other Employment:	2	3	(
MILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	C	
C2. Conservatorship:	0	0	(
C3. Other Family:	2	2	1	
ALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	(
D2. Medicare:	0	0	С	
D3. Other Health/Community Based Care:	1	2	0	
SING				
E1. Landlord-Tenant (Subsidized or Private Housing):	16	12	5	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	
E3. Other Housing:	3	3	0	
OME MAINTENANCE				
F1. Social Security:	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	
F4. Other Income Maintenance:	1	1	0	

Fiscal Year: 2015-2016

Quarter: 2

	me: Ana Bagtas		AAA	Contact Phone: 415-473	3-6947	AAA Contact Email: aba	ngtas@marincounty.org
Provider I	Name: Legal Aid of the	he North Bay		Co	unty(ies): Marin Cou	inty	
Provider C	contact Name: David L	.evin	Prov	ider Contact Phone: (415)	492-0230 ext. 303	Provider Contact Email:	dlevin@legalaidmarin.or
DIVIDUAL RIGI	нтѕ						
G1. Immig	ration/Naturalization:		0	0	0	0	
G2. Elder A	Abuse/Neglect/Exploitat	tion:	7	10	1	0	
G3. Other	Individual Rights:		1	0	0	0	
SCELLANEOU							
	Planning/Wills/Trusts:		31	35	1	0	
H2. Advan	ce Health Care Directive	es (AHCD):	0	0	0	0	
H3. Financ	ial Powers of Attorney:		0	0	0	0	
H4. Other	Miscellaneous:		3	5	0	0	
TO	TAL CASES OPENED	IN QUARTER:	78	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
				TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL	
						REPRESENTATION	
			_	83	8] 1	
TO	OTAL ESTIMATED CA	SE WORK HOU	JRS SPENT:	581			
		OUTREACI	H/COMMUNITY E	DUCATION ACTIVITIES [DATA		
		INFORM	ATION ON SPEC	IAL OUTREACH ACTIVIT	IES		
Date	Location	Type of Ou	treach Activity		argeted By	Est # of Est.	
	(If Applicable)			Outreach		People Hours Reached	
11/19/15	Point Reyes Stn	Estate Plan	nning	Seniors		39 8	
10/19/15	San Geronimo	Power of A	ttorney/Fianacial F	Planning Seniors		15 3	
12/3/15	Point Reyes Stn	Power of A	ttorney/AHCD	Seniors		20 8	
	TOTAL # 05 0	DECIAL OUTD	EAGU AGTIVITIE	O IN THE OHABTER.		P P	
	TOTAL # OF S			S IN THE QUARTER:	3		
TOTAL FOR				SIN THE QUARTER:	19		
TOTAL EST	TIMATED # OF SPECIA	AL OUTREACH	ACTIVITY HOUR.	5 III III Q0/III			

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): Ciry & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Maria V Provider Contact Phone: 415-553-3408 Provider Contact Email: cosorio@Ircl.org

Total Unduplicated Client Count for Quarter: 38

Total Cases Closed in Quarter: 29

Total Units of Service for Quarter (Unit=1 Hour): 586

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 8 Two or More Races: 65-74: 22 Caucasian: 3 75-84: African American: 6 0 85+: Native American/Native Alaskan: 2 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 38 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 15 Chinese: Female: 23 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 38 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 3 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 24 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 32 Race Unknown/Some Other Race: 32 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 38 0 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

32

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): Ciry & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Maria V Provider Contact Phone: 415-553-3408 Provider Contact Email: cosorio@Ircl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	1	0	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	1	0	0	1		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	4	4	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	7	5	6	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	14	4	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2015-2016

Quarter: 2

arter. 2										
SA: 6	AAA Name: Do	epartment of	Aging and	Adult Se	ervices AAA					
AA Contact Na	ame: <i>Michael Zaugg</i>			AAA (Contact Phone	415-355	5-6790	AAA Contac	t Email: <i>Mich</i>	nael.Zaugg@sfgov.or
Provider I	Name: La Raza Centro	o Legal, Inc.				Co	unty(ies): Ciry & Co	unty of San I	Francisco, C	'A
Provider C	Contact Name: Carlos C	Osorio JD, LL	M & Maria	V Provid	der Contact Ph	one: 415- 5	553-3408	Provider Co	ntact Email: (cosorio@lrcl.org
DIVIDUAL RIGI	HTS									
G1. Immig	gration/Naturalization:			0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitati	on:		0		0	0		0	
G3. Other	Individual Rights:			0		0	0		0	
SCELLANEOU	IS						•			
H1. Estate	Planning/Wills/Trusts:			3		1	0		0	
H2. Advan	ice Health Care Directive	s (AHCD):		0		0	0		0	
H3. Financ	cial Powers of Attorney:			0		0	0		0	
H4. Other	Miscellaneous:			8		7	0		0	
TO	TAL CASES OPENED I	N OHARTER		38	TOTAL CAS	SES CLOS	ED IN QUARTER BY (· CASE CLOSE	D CODE	
				30	TOTAL COL		TOTAL LIMITED	TOTAL LE		
					AND ADV	ICE	ADD. SERVICES	REPRESENT	ATION	
						21	6		2	
T	OTAL ESTIMATED CAS	SE WORK HO	URS SPEN	T:	570					
		OUTREAC	CH/COMMU	NITV FD	DUCATION AC	TIVITIES I	ΝΑΤΑ			
		_			AL OUTREAC	_				
Date	Location (If Applicable)	Type of O	utreach Act	ivity		Groups Ta Outreach	argeted By	Est # of People	Est. Hours	
	(If Applicable)					0 44.040		Reached		
10/07/15	LRCL	La Raza C	Centro Legal	Senior C	Clinic	Elder		6	2	
10/14/15	LRCL		Centro Legal			Elder		4	2	
10/21/15	LRCL		Centro Legal			Elder		4		
10/28/15	LRCL		Centro Legal			Elder		5		
10,20,10	LITOL	ILU NULU C	cha o Legal	ocinioi c		Lidei				
	TOTAL # OF S	PECIAL OUT	REACH AC	TIVITIES	IN THE QUA	RTER: 🗀	4			
TOTAL EST	TIMATED # OF SPECIA	L OUTREACH	H ACTIVITY	HOURS	IN THE QUA	RTER: 🦳	8			
	INFORM	ATION ON CO	OMMUNITY	LEGAL	EDUCATION	PROGRAM	/IS/ACTIVITIE			
Date	Location	Topic				Targeted		Est # of	Est.	
	(If Applicable)	10.0						Participant		
12/3/15	Mission	Public Bei	nefits and H	ousing Is	ssues	Elders		43	8	
•	Neighborhood Center								le.	

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): Ciry & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Maria V Provider Contact Phone: 415-553-3408 Provider Contact Email: cosorio@Ircl.org

362 Capp Street, San Francisco CA 94103

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Howard Levy Provider Contact Phone: (451) 538-3333 x307 Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter: 181

Total Cases Closed in Quarter: 131

Total Units of Service for Quarter (Unit=1 Hour): 2256

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 43 Two or More Races: 0 65-74: 81 Caucasian: 92 75-84: African American: 35 36 85+: Native American/Native Alaskan: 22 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 181 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 71 Chinese: 23 Female: 110 Filipino: 8 Client Declined to Provide Information: 0 Japanese: Total: 181 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 100 Homebound: Guamanian: 10 0 Lives Alone: Hawaiian: 97 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 17 0 Limited English: 50 Race Unknown/Some Other Race: 18 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 64 181 Greatest Economic Need (Non-Minority): 54 Greatest Economic Need (Minority Status Unknown): 0

18

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Howard Levy Provider Contact Phone: (451) 538-3333 x307 Provider Contact Email: hlevy@laesf.org

CASES OPENED IN QUARTER		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
(Total Cases Opened by Legal Problem C	ode)	,		,		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	7	5	0	2		
A2. Contracts/Warranties:	1	2	0	1		
A3. Other Consumer/Finance:	2	1	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	2	0	0	1		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	2	2	0	0		
D2. Medicare:	1	1	0	0		
D3. Other Health/Community Based Care:	0	1	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	78	40	0	7		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	4	0	0		
E3. Other Housing:	35	6	0	0		
INCOME MAINTENANCE						
F1. Social Security:	10	10	0	0		
F2. Supplemental Security Income (SSI):	7	15	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	1	1	0	0		

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA					
AAA Contact Name: Michael Zaugg	AAA (AAA Contact Phone: 415-355-6790		AAA Contact Email: michael.zaugg@sfgov.org	
Provider Name: Legal Assistance to the Elderly County(ies): San Francisco					
Provider Contact Name: Howard Levy	Provid	ler Contact Phone: (451)	538-3333 x307	Provider Contact Email: hlevy@laesf.org	
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	17	9	0	12	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	5	3	0	4	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	1	0	0	
H4. Other Miscellaneous:	12	3	0	0	
TOTAL CASES OPENED IN QUARTER: 181 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE					
•		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND ADVICE	ADD. SERVICES	REPRESENTATION	
		104	0	27	
TOTAL ESTIMATED CASE WORK HOURS SPENT: 2244					
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA					
INFORMATION ON SPECIAL OUTREACH ACTIVITIES					
Date Location Type of (If Applicable)	Type of Outreach Activity		argeted By	Est # of Est. People Hours	
(*** +				Reached	
10/24/15 Chinatown DA's Re	source Fair	Chinese E	Elders	100 12	
TOTAL # OF OPPOLAL OUTPEACH ACTIVITIES IN THE QUARTER					
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1					
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12					
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:					
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0					
TOTAL ESTIMATED # OF COMMONITY LEGAL	LECCATION HOURS	IN THE GOAHLEN.	U		

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce Provider Contact Phone: 415-896-1701 Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 53

Total Cases Closed in Quarter: 53

Total Units of Service for Quarter (Unit=1 Hour): 266

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 20 Two or More Races: 65-74: 22 Caucasian: 1 75-84: African American: 4 0 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 6 Total: 53 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 31 Chinese: 42 Female: 22 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 53 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 19 Vietnamese: Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 1 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 3 Limited English: 45 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 53 35 Greatest Economic Need (Non-Minority): 1 Greatest Economic Need (Minority Status Unknown): 0

0

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: *Irma Aronce* Provider Contact Phone: 415-896-1701 Provider Contact Email: *irmaa@advancingjustice*-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	2)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	6	2	0	2
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	25	23	3	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6 AAA Name: Dep	partment of Aging and A	dult Sei	rvices AAA					
AAA Contact Name: Michael Zaugg		AAA C	ontact Phone: 415-3	55-6790		AAA Contact	Email: <i>mic</i>	hael.zaugg@sfgov.org
Provider Name: Asian American	s Advancing Justice - A	sian La	w Caucus	County(ies):	San Franci	sco		
Provider Contact Name: Irma Aron	се	Provide	er Contact Phone: 41:	5-896-1701		Provider Con	tact Email:	irmaa@advancingjustice-
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:	19		1		0		0	
G2. Elder Abuse/Neglect/Exploitation	n: 0				0		0	
G3. Other Individual Rights:	0				0		0	
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:	0				0		0	
H2. Advance Health Care Directives	(AHCD): 0				0		0	
H3. Financial Powers of Attorney:	0				0		0	
H4. Other Miscellaneous:	1	I J			0		0	
TOTAL CASES OPENED IN	QUARTER: 53	3	TOTAL CASES CLO	SED IN QUA	RTER BY C	ASE CLOSE	D CODE	
	,		TOTAL COUNSEL	TOTAL LI		TOTAL LEG		
			AND ADVICE	ADD. SE		REPRESENTA	-	
			4.		3		5	
TOTAL ESTIMATED CASE	WORK HOURS SPENT:	:	263					
	OUTREACH/COMMUN	ITY EDU	UCATION ACTIVITIES	DATA				
	INFORMATION ON S	SPECIA	L OUTREACH ACTIV	ITIES				
Date Location (If Applicable)	Type of Outreach Activi	ity	Groups Outread	Targeted By		Est # of People Reached	Est. Hours	
11/20/15 ADRC - IOA	Discussed about housing reasonable accomodation		Service	Providers		13	3	
TOTAL # OF SPECIAL	ECIAL OUTREACH ACTI OUTREACH ACTIVITY H			3				
TOTAL # OF COMMUNITY LE TOTAL ESTIMATED # OF COMMUNIT				0				

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: (415) 567-6255 Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 33

Total Units of Service for Quarter (Unit=1 Hour): 408

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 10 Two or More Races: 65-74: 26 Caucasian: 5 75-84: African American: 9 0 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 1 Total: 51 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 29 Chinese: 19 Female: 22 Filipino: 8 Client Declined to Provide Information: 0 Japanese: 5 Total: 51 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 26 Vietnamese: 3 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 Limited English: 37 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 51 0 Greatest Economic Need (Non-Minority): 41 Greatest Economic Need (Minority Status Unknown): 10

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: *Esther Leong* Provider Contact Phone: *(415) 567-6255* Provider Contact Email: *eleong@apilegaloutreach.*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	2	1	0	1	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	0	0	2	
C2. Conservatorship:	2	0	0	1	
C3. Other Family:	2	0	0	1	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	6	2	0	3	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	5	1	0	4	
INCOME MAINTENANCE					
F1. Social Security:	4	0	0	2	
F2. Supplemental Security Income (SSI):	2	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2015-2016

Quarter: 2

	me: Michael Zaugg		AAA	A Contact Phone	: 415 -3 55	-6790	AAA Contact	Email: <i>mic</i>	chael.zaugg@sfgov.org
	Name: <i>Nihonmachi L</i>	Legal Outreach db	a API Legal C	Outreach	Cor	unty(ies): San Franc	isco		
Provider Co	ontact Name: <i>Esther</i>	Leong	Prov	vider Contact Ph	one: <i>(415)</i>	567-6255	Provider Cor	tact Email:	eleong@apilegaloutreac
DIVIDUAL RIGH	HTS								
G1. Immigr	ration/Naturalization:		9		0	0		5	
G2. Elder A	Abuse/Neglect/Exploita	tion:	4		1	0		1	
G3. Other I	Individual Rights:		0		0	0		0	
SCELLANEOUS	S								
H1. Estate	Planning/Wills/Trusts:		3		0	0		2	
H2. Advanc	ce Health Care Directiv	es (AHCD):	1		1	0		0	
H3. Financi	ial Powers of Attorney:		1		0	0		0	
H4. Other N	Miscellaneous:		8		0	0		5	
TOT	TAL CASES OPENED	IN QUARTER:	52	TOTAL CAS	SES CLOS	ED IN QUARTER BY C	ASE CLOSE	D CODE	
				TOTAL COU AND ADV	'ICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEG		
					6	0		27	
тс	OTAL ESTIMATED CA	SE WORK HOURS	SPENT:	386					
		OUTREACH/C	OMMUNITY E	EDUCATION AC	TIVITIES D)ATA			
		INFORMAT	ON ON SPEC	CIAL OUTREAC	H ACTIVITI	ES			
Date	Location (If Applicable)	Type of Outrea		CIAL OUTREAC	H ACTIVITI Groups Ta Outreach		Est # of People Reached	Est. Hours	
Date 12/24/15		_	ach Activity		Groups Ta Outreach Seniors, to who work		People		
12/24/15	(If Applicable) APILO Office TOTAL # OF S	Type of Outrea	enior Rights Bu	ulletin	Groups Ta Outreach Seniors, t who work people wi	enants, organizations with seniors and th disabilities	People Reached	Hours	
12/24/15	(If Applicable) APILO Office TOTAL # OF STIMATED # OF SPECIA	Newsletter: Se	enior Rights Bu CH ACTIVITIE	ulletin ES IN THE QUAI RS IN THE QUAI	Seniors, to who work people wi	enants, organizations with seniors and th disabilities	People Reached	Hours	
12/24/15 TOTAL EST	(If Applicable) APILO Office TOTAL # OF SPECIAL INFORMATION APILO APPLICATION APPLICATIO	Newsletter: See SPECIAL OUTREACH ACCUMATION ON COMM	enior Rights Bu CH ACTIVITIE	ulletin ES IN THE QUAI RS IN THE QUAI	Seniors, to who work people with RTER:	enants, organizations with seniors and th disabilities 1 11 IS/ACTIVITIE	People Reached	Hours 11	
12/24/15	(If Applicable) APILO Office TOTAL # OF STIMATED # OF SPECIA	Newsletter: Se	enior Rights Bu CH ACTIVITIE	ulletin ES IN THE QUAI RS IN THE QUAI	Seniors, to who work people wi	enants, organizations with seniors and th disabilities 1 11 IS/ACTIVITIE	People Reached	Hours 11 Est.	

Fiscal Year: 2015-2016

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: (415) 567-6255 Provider Contact Email: eleong@apilegaloutreach.

10/20/2016 APILO Office	API Elder Abuse Task Force - Financial Scams against Imm. Serniors	Social Workers, Adult Protective Services, case managers, attorneys who work on elder abuse cases	8	3
10/30/2015 APILO Office	Long Term Care Coordinating Council: Housing Committee-Housing problems/evictions of seniors, low income housing versus market rate housing	Social Workers/case Workers	10	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

3
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

11

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 2

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925-609-7900 Provider Contact Email: verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 198

Total Cases Closed in Quarter: 174

Total Units of Service for Quarter (Unit=1 Hour): 1329

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 30 Two or More Races: 65-74: 71 Caucasian: 151 75-84: African American: 74 25 85+: Native American/Native Alaskan: 23 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 198 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 51 Chinese: Female: 147 Filipino: Client Declined to Provide Information: 0 Japanese: 3 Total: 198 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 41 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 27 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 9 5 Limited English: 2 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 15 198 Greatest Economic Need (Non-Minority): 29 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925-609-7900 Provider Contact Email: verna.haas@ccsls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	7	3	4	0		
A2. Contracts/Warranties:	9	5	5	0		
A3. Other Consumer/Finance:	17	14	3	1		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	4	4	0	0		
C3. Other Family:	6	6	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	1	0	0	0		
D3. Other Health/Community Based Care:	1	1	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	42	18	11	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0		
E3. Other Housing:	4	5	0	0		
INCOME MAINTENANCE						
F1. Social Security:	1	1	0	0		
F2. Supplemental Security Income (SSI):	2	1	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	1	1	0	0		

Fiscal Year: 2015-2016

Quarter: 2

guarter. 2						
PSA: 7 AAA Name: Ag	ing and Adult Se	rvices Bureau	-County Employment an	nd Human Services De	epartment	
AAA Contact Name:		AAA	Contact Phone:		AAA Contact Email:	
Provider Name: Contra Costa Se	enior Legal Serv	ices	Co	unty(ies): Contra Co	sta	
Provider Contact Name: Verna Ha	as	Provid	der Contact Phone: 925-6	09-7900	Provider Contact Email:	verna.haas@ccsls.org
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0	0	
G2. Elder Abuse/Neglect/Exploitatio	n:	9	0	0	0	
G3. Other Individual Rights:		0	8	0	0	
MISCELLANEOUS					-	
H1. Estate Planning/Wills/Trusts:		53	37	11	0	
H2. Advance Health Care Directives	(AHCD):	22	3	15	0	
H3. Financial Powers of Attorney:		18	0	0	0	
H4. Other Miscellaneous:		0	14	1	0	
TOTAL CASES OPENED IN	N QUARTER:	198	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
	,		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
			AND ADVICE	ADD. SERVICES	REPRESENTATION	
			122	50	2	
TOTAL ESTIMATED CASE	E WORK HOURS	SPENT:	1314			
	OUTREACH/C	OMMUNITY ED	OUCATION ACTIVITIES D	DATA		
	INFORMATI	ON ON SPECIA	AL OUTREACH ACTIVITI	FS		
Date Location	Type of Outrea			argeted By	Est # of Est.	
(If Applicable)	Type of Outrea	CIT ACTIVITY	Outreach	argeted by	People Hours	
					Reached	
11/04/15 El Cerrito	Senior Fair		Seniors		100 4	
11/10/15 Rossmoor	Health Fair		Seniors		75 4.5	
11/09/15 Antioch	Educational Pr	esentation	Seniors		6 3	
TOTAL # 05 0D	SECIAL CUEDEA	NI ACTIVITIES	IN THE OHABTED.		,	
			IN THE QUARTER:	3		
TOTAL ESTIMATED # OF SPECIAL	OUTREACH AC	IIVIIY HOURS	IN THE QUARTER:	12		
INFORMA	ATION ON COMM	UNITY LEGAL	EDUCATION PROGRAM	IS/ACTIVITIE		
Date Location	Topic		Targeted A	Audience	Est # of Est.	
(If Applicable)	Edward 15				Participants Hours	
10/29/15 Walnut Creek	Educational Pr	esentation	Seniors		100 3	
TOTAL # OF COMMUNITY LE	EGAL EDUCATIO	N PROGRAMS	IN THE QUARTER:	1		

Fiscal Year: 2015-2016

Quarter: 2

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925-609-7900 Provider Contact Email: verna.haas@ccsls.org

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 2

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler AAA Contact Phone: 650-573-3415 AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaidsmc.*

Total Unduplicated Client Count for Quarter: 102

Total Cases Closed in Quarter: 142

Total Units of Service for Quarter (Unit=1 Hour): 726

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 34 Two or More Races: 65-74: 38 Caucasian: 58 75-84: African American: 17 8 85+: Native American/Native Alaskan: 13 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 102 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 39 Chinese: 2 Female: 63 Filipino: 11 Client Declined to Provide Information: 0 Japanese: 0 Total: 102 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 49 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 43 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 6 Limited English: 18 Race Unknown/Some Other Race: 11 Client Declined to Provide Information: Rural: 8 3 Greatest Economic Need (Minority): Total: 19 102 Greatest Economic Need (Non-Minority): 26 Greatest Economic Need (Minority Status Unknown): 1 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler AAA Contact Phone: 650-573-3415 AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaidsmc.*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE			,			
A1. Bankruptcy/Debt Collection:	7	4	3	0		
A2. Contracts/Warranties:	3	1	0	0		
A3. Other Consumer/Finance:	3	1	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	1	0	0	0		
C3. Other Family:	1	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	34	22	14	7		
D2. Medicare:	2	1	6	0		
D3. Other Health/Community Based Care:	2	2	3	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	46	37	1	3		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	6	5	0	0		
INCOME MAINTENANCE						
F1. Social Security:	2	0	4	0		
F2. Supplemental Security Income (SSI):	6	0	5	2		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	3	3	0	1		

Fiscal Year: 2015-2016

Quarter: 2

AAA Contact Name: Lorelei Bresler		AAA	Contact Phone: 650-573-	3415	AAA Contact Email: Ibre	esler@smcgov.org
Provider Name: Legal Aid Societ	y of San Mateo C	ounty	Cou	inty(ies): San Mated)	
Provider Contact Name: M. Stacey	Hawver	Provid	der Contact Phone: 650-5	17-8917	Provider Contact Email:	mshawver@legalaidsmc.
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation	: 🗀	6	3	3	3	
G3. Other Individual Rights:		0	0	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:		4	2	3	0	
H2. Advance Health Care Directives (AHCD):	1	0	1	0	
H3. Financial Powers of Attorney:		0	0	0	0	
H4. Other Miscellaneous:		3	1	0	0	
TOTAL CASES OPENED IN	QUARTER:	130	TOTAL CASES CLOSE	ED IN QUARTER BY (CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			83	43	16	

		OUTREACH/COMMUNITY EDUCATION	ACTIVITIES DATA		
		INFORMATION ON SPECIAL OUTRE	ACH ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		Est. Hours
10/27/15		Adult Abuse Prevention Collaborative	Seniors; Caregivers; Service Providers	12	1.5
11/3/15		New Beginning Coalition Meeting	Service Providers	0	2.3
11/10/15		Seniors on the Move Conference	Seniors	200	3
11/24/15		Adult Abuse Prevention Collaborative	Seniors; Caregivers; Service Providers	12	1.5
12/8/15		Provider Network Meeting	Service Providers	37	10
12/14/15		EDAPT Meeting		10	3.3
10/28/15		CCI Ombudsman Call		0	0.5
11/18/15		CCI Ombudsman Call		0	1.4
11/25/15		CCI Ombudsman Call		0	1
12/2/15		CCI Ombudsman Call		0	1

Fiscal Year: 2015-2016

Quarter: 2

PSA: 8 AAA Name: San Mateo County Area Agency	y on Aging
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AAA Contact Name: Lorelei Bresler AAA Contact Phone: 650-573-3415 AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaidsmc.*

12/9/15	CCI Ombudsman Call	0	0.5
12/16/15	CCI Ombudsman Call	0	1
11/20/15	CCI Ombudsman Call	0	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 30

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE							
Date	Location (If Applicable)	Торіс	Targeted Audience	Est # of Est. Participants Hours				
12/8/15		Meeting with Alzheimer's Association	Service Providers	0 0.5				

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 1

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: (510) 832-3040 Provider Contact Email: Imerlander@lashicap.org

Total Unduplicated Client Count for Quarter: 100

Total Cases Closed in Quarter: 196

Total Units of Service for Quarter (Unit=1 Hour): 2026

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 15 Two or More Races: 3 65-74: 53 Caucasian: 42 75-84: African American: 22 21 85+: Native American/Native Alaskan: 10 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 100 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 34 Chinese: 18 Female: 66 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 100 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 24 Vietnamese: 0 Homebound: Guamanian: 3 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 22 1 Limited English: 23 Race Unknown/Some Other Race: 8 Client Declined to Provide Information: Rural: 0 1 Greatest Economic Need (Minority): Total: 37 100 Greatest Economic Need (Non-Minority): 19 Greatest Economic Need (Minority Status Unknown): 1 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: (510) 832-3040 Provider Contact Email: Imerlander@lashicap.org

CASES OPENED IN QUARTER			ES CLOSED IN QUAR	
(Total Cases Opened by Legal Problem Co	ode)	(Total Cases Close	d by Case Closing Code &	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	0	2	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	1	0	2	0
EMPLOYMENT	_	,	_	
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	15	1	26	28
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	9	3	3	1
D2. Medicare:	8	10	6	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	3	3	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	8	3	2	2
F2. Supplemental Security Income (SSI):	12	9	30	12
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	1	0

Fiscal Year: 2015-2016

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Email: Imerlander@lashicap.org Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: (510) 832-3040

INDIVIDUAL RIGHTS 0 3 5 G1. Immigration/Naturalization: 4 G2. Elder Abuse/Neglect/Exploitation: 22 10 10 3 0 0 0 G3. Other Individual Rights: 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 1 0 0 1 0 H2. Advance Health Care Directives (AHCD): 0 0 0 0 H3. Financial Powers of Attorney: 0 0 0 5 H4. Other Miscellaneous: 12 10 0 TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 100 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 53 92 51

TOTAL ESTIMATED CASE WORK HOURS SPENT:

	INFORMATION ON SPECIAL OUTREACH ACTIVITIES						
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est People Ho Reached			
10/06/15	Silliman Activity Center-Newark	Health Fair	Seniors and Providers	500			
10/11/15	St. Rose Hospital – CE Site-Hayward	Health Fair	Seniors and Caregivers	100			
10/15/15	Berkeley Unified School District – CE Site-Berkeley	Health Fair	Seniors	70			
10/17/15	Alameda Hospital- Alameda	Health Fair	Seniors and Caregivers	40			
10/18/15	Ed Roberts Campus- Berkeley	General LAS	Seniors	200			

Fiscal Year: 2015-2016

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: (510) 832-3040 Provider Contact Email: Imerlander@lashicap.org

10/30/15	Alameda County Employees' Retirement Asso-	Health Fair	Seniors	400	3.5
	Oakland			 	
11/21/15	Allen Temple Baptist Church-Oakland	General LAS	Seniors	70	23

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
10/08/15	Montgomery Plaza Senior Housing- Hayward	General LAS	Seniors	2 2.2
10/08/15	Berkeley Unified School District- Berkeley	General LAS	Seniors	27 2.7
10/10/15	A SAFE Place-Oakland	Keeping Elders Safe	Caregiver of Seniors	11 3.
10/13/15	North Berkeley Senior Center-	General LAS	Seniors	18 2
10/13/15	Mastick Senior Center-Alameda	General LAS	Seniors	25
10/14/15	J.L. Richard Terrace and Evergreen Annex-Oakland	General LAS	Seniors	47 6.2
10/17/15	Summit Medical Center-Oakland	General LAS	Seniors	20 2
10/19/15	Arbor Vista Senior Housing-Livermore	General LAS	Seniors	7
10/20/15	North Berkeley Senior Center-	Keeping Elders Safe	Seniors	6 3
10/20/15	Vintage Court Apartments-Union	General LAS	Seniors	15 2
10/21/15	Palo Alto Medical Foundation-Fremont	General LAS	Seniors and Caregivers	30 5.7

Fiscal Year: 2015-2016

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: (510) 832-3040 Provider Contact Email: Imerlander@lashicap.org

10/22/15	Fremont Senior Center-Fremont	General LAS	Seniors and Caregivers	40	
10/23/15	Mable Howard Apartments-Berkeley	General LAS	Seniors	11	
10/25/15	Fremont Gurdwara Sahib-Fremont	General LAS	Seniors	24	
10/26/15	South Berkeley Senior Center-	General LAS	Seniors	26	4.
10/27/15	Hillcrest Garden Senior Apt-Livermore	General LAS	Seniors	11	7
10/28/15	Eden I & R-Hayward	General LAS	Senior Service Provider	6	
10/28/15	Alameda County Social Services Agency (AAA)- Oakland	General LAS	Senior Service Provider	7	3.
10/30/15	West Lake Christian Terrace-Oakland	General LAS	Seniors	15	
10/30/15	West Lake Christian Terrace-Oakland	General LAS	Seniors	23	2.2
10/30/15	San Leandro Senior Community Center- San Leandro	General LAS	Seniors	33	2.
11/3/15	Bancroft Senior Homes-Oakland	Keeping Elders Safe	Seniors	12	6.3
11/3/15	Afghan Coalition- Fremont	General LAS	Seniors	17	5.7
11/4/15	Independence Plaza Senior Housing- Alameda	General LAS	Seniors	45	2.2
11/5/15	Strawberry Creek Lodge-Berkeley	General LAS	Seniors	12	2
11/6/15	Vineyard Village Senior Housing- Livermore	General LAS	Seniors	15	
11/7/15	New Hope Baptist Church-Oakland	General LAS	Seniors and Caregivers	24	2
11/7/15	Holy Spirit Church- Fremont	General LAS	Seniors	125	1

Fiscal Year: 2015-2016

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: (510) 832-3040 Provider Contact Email: Imerlander@lashicap.org

11/10/15	North Oakland Senior Center-Oakland	General LAS	Seniors	9	2.
11/10/15	Albany Library-Albany	General LAS	Seniors	2	
11/11/15	Life Long Medical Care-Oakland	General LAS	Senior service provider	50	3.7
11/12/15	Palo Alto Medical Foundation-Dublin	General LAS	Seniors and Caregivers	8	5.
11/13/15	Eden Issei Terrace- Hayward	General LAS	Seniors and Caregivers	40	1.
11/17/15	Ashland Community Center-San Leandro	General LAS	Seniors	14	2.
11/17/15	Satellite Central Senior Homes (Oakland)-Oakland	General LAS	Seniors	41	4.
11/18/15	Fremont Congreational Church-Fremont	General LAS	Seniors	9	2.7
11/19/15	Pleasanton Gardens Sr. Housing- Pleasanton	General LAS	Seniors	13	1.
11/20/15	Area Agency on Aging-Oakland	General LAS	Senior service provider	25	6.
11/20/15	Westlake Christian Terrace-Oakland	General LAS	Seniors	34	4.
11/20/15	Area Agency on Aging-Oakland	General LAS	Senior service provider	25	
11/23/15	Hayward Senior Apartments (C & Grand)-Hayward	General LAS	Seniors and Caregivers	16	2.
11/23/15	Altenheim Senior Housing-Oakland	General LAS	Seniors	3	1.7
11/25/15	Lake Park-Oakland	General LAS	Seniors	17	1.7
11/30/15	Allen Temple Arms Senior Apartments- Oakland	General LAS	Seniors	15	2.2

Fiscal Year: 2015-2016

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: (510) 832-3040 Provider Contact Email: Imerlander@lashicap.org

12/1/15	Baywood Court Retirement Community-Castro Valley	General LAS	Seniors	36	1.7
12/3/15	Montgomery Plaza Senior Housing- Hayward	General LAS	Seniors	12	
12/4/15	Otterbein Manor- Oakland	Consumer Fraud	Seniors	7	
12/7/15	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-Oakland	General LAS	Seniors	35	
12/9/15	Lawrence Livermore National Laboratory- Livermore	General LAS	Seniors	150	
12/9/15	Lawrence Livermore National Laboratory- Livermore	General LAS	Seniors	150	2.
12/10/15	Beth Asher Satellite Housing-Oakland	Consumer Fraud	Seniors	13	6.2
12/10/15	Campbell and Green- Oakland	Keeping Elders Safe	Senior service provider	5	3.
12/14/15	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-Oakland	General LAS	Seniors	28	1.7
12/14/15	Otterbein Manor- Oakland	General LAS	Seniors	6	8.
12/15/15	Beth Asher Satellite Housing-Oakland	General LAS	Seniors	9	
12/17/15	Over 60 Health Center (Berkeley)- Berkeley	General LAS	Seniors	10	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 56

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 215

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 2

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Kristie Le AAA Contact Phone: 408-350-3271 AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 317

Total Cases Closed in Quarter: 316

Total Units of Service for Quarter (Unit=1 Hour): 2083

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 49 Two or More Races: 17 65-74: 125 Caucasian: 199 75-84: African American: 100 14 85+: Native American/Native Alaskan: 42 11 Asian/Pacific Islander Client Declined to Provide Information: 1 Total: 317 Asian Indian: 2 **CLIENT GENDER** Cambodian: 0 Male: 103 Chinese: 30 Female: 214 Filipino: 11 Client Declined to Provide Information: 0 Japanese: 3 Total: 317 Korean: 3 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 112 Vietnamese: 8 Homebound: Guamanian: 10 0 Lives Alone: Hawaiian: 68 Institutionalized: Samoan: 5 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 34 3 Limited English: 34 Race Unknown/Some Other Race: 12 Client Declined to Provide Information: Rural: 7 4 Greatest Economic Need (Minority): Total: 48 317 Greatest Economic Need (Non-Minority): 40 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Kristie Le AAA Contact Phone: 408-350-3271 AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	6	6	0	0		
A2. Contracts/Warranties:	3	3	0	0		
A3. Other Consumer/Finance:	19	19	1	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	1	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	0	0		
C2. Conservatorship:	4	4	0	0		
C3. Other Family:	1	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	9	10	0	1		
D2. Medicare:	9	9	0	0		
D3. Other Health/Community Based Care:	6	5	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	27	27	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	4	0	0		
E3. Other Housing:	17	14	0	0		
INCOME MAINTENANCE						
F1. Social Security:	8	5	2	0		
F2. Supplemental Security Income (SSI):	18	14	1	3		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	7	7	0	0		

Fiscal Year: 2015-2016

Quarter: 2

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Kristie Le AAA Contact Phone: 408-350-3271 AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

Provider Contact Name. Georgia Bacii, SALA I	Directing At 110Vi	idei Contact i none. 400-2	.55-5551	Fiovider Contact Linaii.
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	3	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	33	18	8	3
G3. Other Individual Rights:	4	4	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	54	56	0	0
H2. Advance Health Care Directives (AHCD):	25	11	15	0
H3. Financial Powers of Attorney:	44	15	30	0
H4. Other Miscellaneous:	13	12	1	0
TOTAL CASES OPENED IN QUARTER:	317	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		251	58	7

TOTAL ESTIMATED CASE WORK HOURS SPENT:

INFORMATION ON SPECIAL OUTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hour Reached			
10/13/15	SALA Central Office in San Jose	Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA volunteers	1			
10/27/15	Hewlett Packard Conference Center in Palo Alto	MCLE Training and Pro Bono Attorney Day Sponsored by Silicon Valley Campaign for Legal Services	Prospective Pro Bono Attorneys for SALA	75			
10/31/15	Sartoga Senior Center	Participate in Health and Services Fair and Reach Out to Participants About SALA's Services	Prospective clients and their family members that might benefit from SALA's services	100			
11/6/15	Yahoo Campus in Sunnyvale	MCLE Training on Financial Powers of Attorney for SALA Pro Bono Power of Attorney Days at Mountain View and Seven Trees Senior Centers in the afternoon	Pro Bono Attorneys from Fenwich & West and Yahoo Legal Department participating in Power of Attonrey Days that afternoon	25			

Fiscal Year: 2015-2016

Quarter: 2

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Kristie Le AAA Contact Phone: 408-350-3271 AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

12/11/15	SALA Central Office in San Jose	Annual training for all SALA Volunteers (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	10	3.5
12/15/15	Aging Services Collabortive (ASC) Meeting in San Jose	Presentation on SALA and Fair Houseing Isssues Related to Seniors for ASC Members	Seniors, service providers, and advocates that are members of ASC	37	6
12/18/15	Family Court in San Jose	Participant in Santa Clara County Domestic Violence Round Table (DVRT) and Reach Out to Participants About SALA	Judges, Court staff, service providers and Legal Aid agencies that are members of DVRT	30	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 33

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE									
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours					
10/23/15	Eastside Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participant	57 4					
11/9/15	Cypress Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	30 5.7					
12/4/15	Sunny View West Retirement Community in Cupertino	Presentation on SALA and Powers of Attorney for Financial Management	Senior residents at the housing project	25 3					

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sigov.org

Provider Name: County(ies): San Joaquin

Provider Contact Name: Leo Galvin Provider Contact Phone: 209-644-2636 Provider Contact Email: Igal@elconcilio.org

Total Unduplicated Client Count for Quarter: 226

Total Cases Closed in Quarter: 299

Total Units of Service for Quarter (Unit=1 Hour): 439

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 31 Two or More Races: 65-74: 71 Caucasian: 204 75-84: African American: 54 11 85+: Native American/Native Alaskan: 25 0 Asian/Pacific Islander Client Declined to Provide Information: 45 Total: 226 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 98 Chinese: Female: 128 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 226 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 79 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 55 Institutionalized: Samoan: 0 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 Limited English: 83 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 8 Greatest Economic Need (Minority): Total: 226 0 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 2

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Leo Galvin Provider Contact Phone: 209-644-2636 Provider Contact Email: Igal@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coo	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE			-		
A1. Bankruptcy/Debt Collection:	0	0	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	4	0	4	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	0	2	0	
C2. Conservatorship:	1	0	1	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	43	0	43	0	
D2. Medicare:	3	0	3	0	
D3. Other Health/Community Based Care:	8	0	8	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	2	0	2	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	0	14	0	
E3. Other Housing:	7	0	7	0	
INCOME MAINTENANCE					
F1. Social Security:	8	0	8	0	
F2. Supplemental Security Income (SSI):	6	0	6	0	
F3. Pensions/Retiree Benefits:	1	0	1	0	
F4. Other Income Maintenance:	3	0	3	0	

Fiscal Year: 2015-2016

Quarter: 2

PSA: 11 AAA Name: San Joaquin Coun	nty-Department o	of Aging and Communit	y Services				
AAA Contact Name: Barbara Parrish	Contact Phone: 209-468	-1422	AAA Contact Email: bp	ntact Email: bparrish@sjgov.org			
Provider Name: Council for the Spanish Speak	County(ies): San Joaquin						
Provider Contact Name: <i>Leo Galvin</i> Provi		ler Contact Phone: 209-6	44-2636	Provider Contact Email: Igal@elconcilio.org			
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	1	0	1	0			
G2. Elder Abuse/Neglect/Exploitation:	4	0	4	0			
G3. Other Individual Rights:	27	0	27	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	75	0	75	0			
H2. Advance Health Care Directives (AHCD):	10	0	10	0			
H3. Financial Powers of Attorney:	20	0	20	0			
H4. Other Miscellaneous:	60	0	60	0			
TOTAL CASES OPENED IN QUARTER:	299	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE			
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
		0	299	0			
TOTAL ESTIMATED CASE WORK HOURS	S SPENT:	439					
OUTREACH/0	COMMUNITY ED	UCATION ACTIVITIES D	ATA				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10 10 10 10 10 10 10 10 10 1							
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0							

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amado, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 38

Total Cases Closed in Quarter: 22

Total Units of Service for Quarter (Unit=1 Hour): 48

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 11 Two or More Races: 65-74: 13 Caucasian: 36 75-84: African American: 9 0 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 38 Asian Indian: **CLIENT GENDER** Cambodian: Male: 14 Chinese: Female: 24 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 38 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 0 Vietnamese: 0 Homebound: Guamanian: 3 0 Lives Alone: Hawaiian: 11 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 38 0 Greatest Economic Need (Minority): 2 Total: 38 Greatest Economic Need (Non-Minority): 12 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 2

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amado, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (
ONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:		0	0	
A2. Contracts/Warranties:		1	0	
A3. Other Consumer/Finance:		0	0	
MPLOYMENT				
B1. Discrimination:		0	0	
B2. Other Employment:		0	0	
AMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	
C2. Conservatorship:		0	0	
C3. Other Family:		0	0	
EALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:		0	0	
D2. Medicare:		1	0	
D3. Other Health/Community Based Care:		0	0	
OUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):		0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	
E3. Other Housing:		0	0	
ICOME MAINTENANCE				
F1. Social Security:		0	0	
F2. Supplemental Security Income (SSI):		1	0	
F3. Pensions/Retiree Benefits:		0	0	
F4. Other Income Maintenance:		1	0	

Fiscal Year: 2015-2016

Quarter: 2

AAA Contact Name: Doreen Schmidt		Contact Phone: 209-532		AAA Contact Email: ds	_
Provider Name: Catholic Charities		Co	unty(ies): Alpine, Ar	nado, Calaveras, Marip	osa,
Provider Contact Name: Catherine Driver	Provi	der Contact Phone: 209-5	32-7632	Provider Contact Email: cdriver@ccstockton.o.	
DIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	1	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	3	0	0	0	
G3. Other Individual Rights:	10	2	0	0	,
SCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	30	11	0	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	5	1	1	0	,
H4. Other Miscellaneous:	9	3	0	0	
TOTAL CASES OPENED IN QUARTER:	87	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
,		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	1
		AND ADVICE	ADD. SERVICES	REPRESENTATION	<u>-</u>
		21	1	0	
TOTAL ESTIMATED CASE WORK HOURS	S SPENT:	28			
OUTREACH/C	OMMUNITY EI	DUCATION ACTIVITIES D	DATA		
INFORMAT	ION ON SPECI	AL OUTREACH ACTIVITI	ES		
Date Location Type of Outrea	ach Activity	Groups Ta	argeted By	Est # of Est.	
(If Applicable)	•	Outreach		People Hours Reached	
				Reactied	
Tuolumne County Fairgrounds	unty Health Fair	60+		180 20	
TOTAL # OF SPECIAL OUTREA	CH ACTIVITIES	S IN THE QUARTER:	1		
TOTAL ESTIMATED # OF SPECIAL OUTDEACH AS	TIVITY HOURS	S IN THE QUARTER:	20		
TOTAL ESTIMATED # OF SPECIAL OUTREACH AC					
TOTAL ESTIMATED # OF SPECIAL OUTREACH AC					

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 2

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400*819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio

Total Unduplicated Client Count for Quarter: 145

Total Cases Closed in Quarter: 96

Total Units of Service for Quarter (Unit=1 Hour): 1332

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 26 Two or More Races: 65-74: 58 Caucasian: 105 75-84: African American: 25 1 85+: Native American/Native Alaskan: 15 Asian/Pacific Islander Client Declined to Provide Information: 21 Total: 145 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 58 Chinese: Female: 87 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 145 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 64 0 Homebound: Guamanian: 5 0 Lives Alone: 68 Hawaiian: Institutionalized: Samoan: 3 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 1 Limited English: 12 Race Unknown/Some Other Race: 26 Client Declined to Provide Information: Rural: 0 8 Greatest Economic Need (Minority): Total: 0 145 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 56 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400*819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	11	7	2	0	
A2. Contracts/Warranties:	8	3	2	1	
A3. Other Consumer/Finance:	8	4	2	0	
EMPLOYMENT					
B1. Discrimination:	1	1	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	0	
C2. Conservatorship:	1	0	0	0	
C3. Other Family:	1	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	13	7	0	0	
D2. Medicare:	4	1	1	0	
D3. Other Health/Community Based Care:	1	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	40	15	9	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	1	0	
E3. Other Housing:	12	5	1	0	
INCOME MAINTENANCE					
F1. Social Security:	5	1	2	0	
F2. Supplemental Security Income (SSI):	3	1	2	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	6	2	2	0	

Fiscal Year: 2015-2016

Quarter: 2

PSA: 13 AAA Name: Seniors Council of S	Santa Cruz and	d San Benito Counties, l	nc.		
AAA Contact Name: Patty Talbott	AAA C	Contact Phone: 831-688	-0400*819	AAA Contact Email: par	tyt@seniorscouncil.org
Provider Name: Senior Citizens Legal Services		Cou	unty(ies): Santa Cruz	z County & San Benito	Cou
Provider Contact Name: Creighton Anthony Mendiv	<i>ril</i> Provid	er Contact Phone: 831-4	26-8824	Provider Contact Email	creightonmendivil@senic
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	1	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	7	2	1	0	
G3. Other Individual Rights:	4	3	1	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	0	2	1	0	
H2. Advance Health Care Directives (AHCD):	2	2	0	0	
H3. Financial Powers of Attorney:	10	3	4	0	
H4. Other Miscellaneous:	3	2	0	0	
TOTAL CASES OPENED IN QUARTER:	145	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		63	31	2	
TOTAL ESTIMATED CASE WORK HOURS	SPENT:	1332			
OUTREACH/CO	MMUNITY ED	UCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTREAC		_	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACT	IVITY HOURS	IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCATION	N PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCA			0		

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 2

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: (559) 600-4405 AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc County(ies): Fresno & Madera

Provider Contact Name: Kim Tang/Valerie Hanneman (Su Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org/v

Total Unduplicated Client Count for Quarter: 97

Total Cases Closed in Quarter: 116

Total Units of Service for Quarter (Unit=1 Hour): 149

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 46 65-74: 52 43 Caucasian: 75-84: African American: 6 18 85+: Native American/Native Alaskan: 2 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 97 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 57 Chinese: Female: 40 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 97 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 0 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: 62 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 0 Race Unknown/Some Other Race: 23 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 97 52 Greatest Economic Need (Non-Minority): 21 Greatest Economic Need (Minority Status Unknown): 24 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: (559) 600-4405 AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc County(ies): Fresno & Madera

Provider Contact Name: Kim Tang/Valerie Hanneman (Su Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org/v

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	3	1	0
A2. Contracts/Warranties:	2	1	0	0
A3. Other Consumer/Finance:	4	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	0	3	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	52	63	2	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	5	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	1	0

Fiscal Year: 2015-2016

Quarter: 2

PSA: 14 AAA Name: Fresno-Madera	a Area Agency	on Aging			
AAA Contact Name: Adam Vinogradoff		AAA Contact Phone: (559) 60	00-4405	AAA Contact Email: avi	nogradoff@fmaaa.org
Provider Name: Central California Legal Se	rvices, Inc	Со	unty(ies): Fresno & I	Madera	
Provider Contact Name: Kim Tang/Valerie Ha	nneman (Su	Provider Contact Phone: (559)	570-1230, (559) 570-1	Provider Contact Email	kim@centralcallegal.org/v
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	13	8	4	0	
H2. Advance Health Care Directives (AHCD):	5	6	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	3	9	0	0	
TOTAL CASES OPENED IN QUARTER	97	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		104	11	1	
TOTAL ESTIMATED CASE WORK HO	OURS SPENT:	149			
OUTREA	CH/COMMUNI	TY EDUCATION ACTIVITIES D	DATA		
TOTAL # OF SPECIAL OUT	REACH ACTIV	ITIES IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREAC	H ACTIVITY HO	OURS IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUC	ATION PROGE	RAMS IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL E			0		

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 15 AAA Name: CSET

AAA Contact Name: Marla Phillips AAA Contact Phone: 559-624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services, Inc. County(ies): Tulare County

Provider Contact Name: Lily Yan Provider Contact Phone: (559) 802-1134 Provider Contact Email: Iyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 78

Total Cases Closed in Quarter: 85

Total Units of Service for Quarter (Unit=1 Hour): 194

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 24 Two or More Races: 65-74: 33 Caucasian: 47 75-84: African American: 14 1 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 78 Asian Indian: **CLIENT GENDER** Cambodian: Male: 29 Chinese: Female: 49 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 78 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 46 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 35 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 5 0 Limited English: 8 Race Unknown/Some Other Race: 27 Client Declined to Provide Information: Rural: 1 0 Greatest Economic Need (Minority): Total: 78 30 Greatest Economic Need (Non-Minority): 31 Greatest Economic Need (Minority Status Unknown): 5

Fiscal Year: 2015-2016

Quarter: 2

PSA: 15 AAA Name: CSET

AAA Contact Name: Marla Phillips AAA Contact Phone: 559-624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services, Inc. County(ies): Tulare County

Provider Contact Name: Lily Yan Provider Contact Phone: (559) 802-1134 Provider Contact Email: lyan@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	de)
(10tal 04000 0police 5) <u>10gail 1000011 000</u>	,
ONSUMER/FINANCE	
A1. Bankruptcy/Debt Collection:	10
A2. Contracts/Warranties:	3
A3. Other Consumer/Finance:	1
MPLOYMENT	
B1. Discrimination:	0
B2. Other Employment:	4
FAMILY	
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1
C2. Conservatorship:	0
C3. Other Family:	0
HEALTH/COMMUNITY BASED CARE	
D1. Medi-Cal/Medicaid:	4
D2. Medicare:	0
D3. Other Health/Community Based Care:	1
OUSING	
E1. Landlord-Tenant (Subsidized or Private Housing):	32
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2
E3. Other Housing:	2
ICOME MAINTENANCE	
F1. Social Security:	1
F2. Supplemental Security Income (SSI):	2
F3. Pensions/Retiree Benefits:	1
F4. Other Income Maintenance:	1

Fiscal Year: 2015-2016

Quarter: 2

PSA: 15 AAA Name: CSE AAA Contact Name: Marla Phillips Provider Name: Central California Provider Contact Name: Lily Yan	AAA Cor a Legal Services, Inc.	ntact Phone: 559-624-Cou	unty(ies): Tulare Cou	•	hillip@tularehhsa.org lyan@centralcallegal.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	3	1	0	0	
G2. Elder Abuse/Neglect/Exploitation:	: 9	1	5	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS				•	
H1. Estate Planning/Wills/Trusts:	4	3	3	0	
H2. Advance Health Care Directives (AHCD): 3	1	2	0	
H3. Financial Powers of Attorney:	5	2	1	0	
H4. Other Miscellaneous:	2	0	0	0	
TOTAL CASES OPENED IN	QUARTER: 91	TOTAL CASES CLOSI	ED IN QUARTER BY C	ASE CLOSED CODE	
	'	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND ADVICE	ADD. SERVICES	REPRESENTATION	
		58	25	2	
TOTAL ESTIMATED CASE	WORK HOURS SPENT:	185			
	OUTREACH/COMMUNITY EDUC	CATION ACTIVITIES D	ATA		
	INFORMATION ON SPECIAL	OUTREACH ACTIVITIE	ES		
Date Location (If Applicable)	Type of Outreach Activity	Groups Ta Outreach	rgeted By	Est # of Est. People Hours Reached	
10/16 Woodlake Senior Center	Estate/incapacity planning preser	entation Tulare Co	unty seniors	25 5	
11/10 Goshen Senior Center	Estate/incapacity planning preser	ntation Tulare Co	unty seniors	2 4	
TOTAL # OF SPE TOTAL ESTIMATED # OF SPECIAL (CIAL OUTREACH ACTIVITIES IN		9		
TOTAL # OF COMMUNITY LEG TOTAL ESTIMATED # OF COMMUNITY	GAL EDUCATION PROGRAMS IN Y LEGAL EDUCATION HOURS IN		0		

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 15 AAA Name: CSET

AAA Contact Name: Marla Phillips AAA Contact Phone: 559-624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services, Inc. County(ies): Kings

Provider Contact Name: Lily Yan Provider Contact Phone: (559) 802-1134 Provider Contact Email: Iyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 21

Total Cases Closed in Quarter: 34

Total Units of Service for Quarter (Unit=1 Hour): 64

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 7 60-64: Two or More Races: 65-74: 8 Caucasian: 11 75-84: African American: 5 6 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 21 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 6 Chinese: Female: 15 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 21 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 11 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 8 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 21 8 Greatest Economic Need (Non-Minority): 9 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2015-2016

Quarter: 2

PSA: 15 AAA Name: CSET

AAA Contact Name: Marla Phillips AAA Contact Phone: 559-624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

Provider Contact Name: Lily Yan Provider Contact Phone: (559) 802-1134 Provider Contact Email: Iyan@centralcallegal.org

County(ies): Kings

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod-	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
(Total Gases Opened by Legal Troblem God)	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	4	0	2	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	1	1	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	2	2	3	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	1	1	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	11	6	2	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	1	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	2	1	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	1	0		

Fiscal Year: 2015-2016

Quarter: 2

PSA: 15 AAA Name: CSET		
AAA Contact Name: Marla Phillips	AAA Contact Phone: 559-624-8084	AAA Contact Email: mphillip@tularehhsa.org
Provider Name: Central California Legal Services, Inc.	County(ies): Kings	
Provider Contact Name: Lily Yan	Provider Contact Phone: (559) 802-1134	Provider Contact Email: Iyan@centralcallegal.org
INDIVIDUAL RIGHTS		
G1. Immigration/Naturalization:	0 0	0
G2. Elder Abuse/Neglect/Exploitation:	0 0	0
G3. Other Individual Rights:	0 0	0
MISCELLANEOUS		
H1. Estate Planning/Wills/Trusts:	1 5	0
H2. Advance Health Care Directives (AHCD):	0 3	0
H3. Financial Powers of Attorney:	1 2	0
H4. Other Miscellaneous:	0 0	0
TOTAL CASES OPENED IN QUARTER:	TOTAL CASES CLOSED IN QUARTER BY	CASE CLOSED CODE
	TOTAL COUNSEL TOTAL LIMITED AND ADVICE ADD. SERVICES	TOTAL LEGAL REPRESENTATION
	13 20	1
TOTAL ESTIMATED CASE WORK HOURS SPEN	: 64	
OUTREACH/COMMU	IITY EDUCATION ACTIVITIES DATA	
TOTAL # OF SPECIAL OUTREACH ACT	VITIES IN THE OLIAPTED:	
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY	<u>, </u>	
	0	
TOTAL # OF COMMUNITY LEGAL EDUCATION PRO	GRAMS IN THE QUARTER: 0	
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION	HOURS IN THE QUARTER:	

Fiscal Year: 2015-2016

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2 **PSA: 16** AAA Name: Eastern Sierra Area Agency on Aging (ESAAA) AAA Contact Name: Marilyn Mann AAA Contact Phone: (760) 872-1727 AAA Contact Email: mmann@inyocounty.us Provider Name: California Indian Legal Services County(ies): Inyo & Mono Provider Contact Name: Dorothy Alther Provider Contact Phone: (760) 746-8941 x122 Provider Contact Email: dalther@calindian.org Total Unduplicated Client Count for Quarter: 0 Total Cases Closed in Quarter: 0 Total Units of Service for Quarter (Unit=1 Hour): **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 0 Two or More Races: 65-74: 0 Caucasian: 0 75-84: African American: 0 0 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 0 Asian Indian: **CLIENT GENDER** Cambodian: Male: 0 Chinese: Female: Filipino: Client Declined to Provide Information: Japanese: 0 Total: Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 0 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 0 Greatest Economic Need (Minority): Total: 0 Greatest Economic Need (Non-Minority): 0

0

Fiscal Year: 2015-2016

Quarter: 2

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: (760) 872-1727 AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther Provider Contact Phone: (760) 746-8941 x122 Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Pr					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	0	0	0	0			
A2. Contracts/Warranties:	0	0	0	0			
A3. Other Consumer/Finance:	0	0	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	0	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0			
E3. Other Housing:	0	0	0	0			
INCOME MAINTENANCE							
F1. Social Security:	0	0	0	0			
F2. Supplemental Security Income (SSI):	0	0	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	0	0	0	0			

Fiscal Year: 2015-2016

Qu	arter:	2	

PSA: 16 AAA Name: Eastern Sierra Ar	ea Agency on Agin	g (ESAAA)					
AAA Contact Name: Marilyn Mann	AAA Coi	ntact Phone: (760) 87	2-1727	AAA Contact Email: mn	nann@inyocounty.us		
Provider Name: California Indian Legal Service	es	County(ies): Inyo & Mono					
Provider Contact Name: Dorothy Alther	Provider	Contact Phone: (760)	746-8941 x122	Provider Contact Email: dalther@calindian.org			
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0			
G3. Other Individual Rights:	0	0	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	0	0	0	0			
H2. Advance Health Care Directives (AHCD):	0	0	0	0			
H3. Financial Powers of Attorney:	0	0	0	0			
H4. Other Miscellaneous:	0	0	0	0			
TOTAL CASES OPENED IN QUARTER:	0	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE			
r		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
		0	0	0			
TOTAL ESTIMATED CASE WORK HOUF	RS SPENT:	0					
OUTREACH/	COMMUNITY EDUC	CATION ACTIVITIES D	ATA				
TOTAL # OF SPECIAL OUTRE	ACH ACTIVITIES IN	THE QUARTER:	0				
TOTAL ESTIMATED # OF SPECIAL OUTREACH A			0				
INFORMATION ON COM	IMUNITY LEGAL E	DUCATION PROGRAM	IS/ACTIVITIE				
Date Location Topic (If Applicable)		Targeted A	Audience	Est # of Est. Participants Hours			
	alth Care Directives a Self Help Packets	and Power Seniors		50 2.5			
TOTAL # OF COMMUNITY LEGAL EDUCATI	ION PROGRAMS IN	THE QUARTER:	1				
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDU			3				

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 2

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo County

Provider Contact Name: Provider Contact Phone: Provider Contact Email:

Total Unduplicated Client Count for Quarter: 49

Total Cases Closed in Quarter: 26

Total Units of Service for Quarter (Unit=1 Hour): 176

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 7 60-64: Two or More Races: 65-74: Caucasian: 18 48 75-84: African American: 17 0 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 49 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 19 Chinese: Female: 30 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 49 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 11 0 Homebound: 0 Guamanian: 0 Lives Alone: Hawaiian: 17 Institutionalized: Samoan: 1 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 1 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 15 0 Greatest Economic Need (Minority): 0 Total: 49 Greatest Economic Need (Non-Minority): 12 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo County

Provider Contact Name: Provider Contact Phone: Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	0	0	1	0			
A2. Contracts/Warranties:	3	1	0	0			
A3. Other Consumer/Finance:	3	1	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	1	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	1	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	0	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	1	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	9	2	2	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0			
E3. Other Housing:	4	0	1	1			
INCOME MAINTENANCE							
F1. Social Security:	0	0	0	0			
F2. Supplemental Security Income (SSI):	0	0	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	0	0	0	0			

Fiscal Year: 2015-2016

Quarter: 2

AAA Contact Name:	• • • • • • • • • • • • • • • • • • • •		AAA (Contact Phone:				AAA Contac		eniors@kcb
	Senior Legal Services Pro	oject	D in	den Oende et Die en		unty(ies): Sai		•	•	·
Provider Contact	Name:		Provid	der Contact Phor	ne:			Provider Co	ntact Emai	II:
NDIVIDUAL RIGHTS			_							_
G1. Immigration/i	Naturalization:		0		0		0		0	
G2. Elder Abuse/N	Neglect/Exploitation:		4		0		3		1	
G3. Other Individu	ual Rights:		2		1		1		0	
MISCELLANEOUS			_							_
H1. Estate Plannir	ng/Wills/Trusts:		6		0		5		0	
H2. Advance Heal	Ith Care Directives (AHCD):		2		0		0		0	
H3. Financial Pow	ers of Attorney:		6		1		2		0	
H4. Other Miscella	aneous:		6		1		2		0	
TOTAL CA	ASES OPENED IN QUARTE	R:	49	TOTAL CASE	S CLOS	ED IN QUARTE	R BY C	ASE CLOSE	D CODE	
				TOTAL COUNS	SEL	TOTAL LIMIT		TOTAL LE		∃
				AND ADVIC	Œ	ADD. SERVIC	CES	REPRESENT	ATION	_
				AND ADVIC	7	ADD. SERVIC	ES 17	REPRESENT	ATION 2	Ī
TOTAL E	ESTIMATED CASE WORK H		, in		7			REPRESENT		
TOTAL E	OUTRE	ACH/COMM	UNITY ED	AND ADVIC	7 VITIES D	DATA		REPRESENT		
Date Loca	OUTREA	ACH/COMM	UNITY ED	173 DUCATION ACTION ACT	7 VITIES C	DATA		Est # of People Reached		
Date Loca (If App	INFOR tition Type of (plicable)	ACH/COMM RMATION O	UNITY ED	173 DUCATION ACTION ACT	VITIES C ACTIVITI Groups Ta Dutreach	DATA ES argeted By mbers of Non-P	17	Est # of People	Est. Hours	
Date Loca (If App	OUTREA INFOR Type of (plicable) nenade, SLO Risk Ma	RMATION O Outreach Ac nagement	N SPECIAL STIVITIES	AND ADVICE 173 DUCATION ACTI AL OUTREACH A	VITIES E ACTIVITI Aroups Ta Dutreach Board Me Organizat	DATA JES DES DES DES DES DES DES DES	17	Est # of People Reached	Est. Hours	
Date Loca (If App	INFORTUTE OF CONTROL O	RMATION O Outreach Ac nagement	N SPECIAL STIVITIES	AND ADVICE 173 DUCATION ACTI AL OUTREACH A	VITIES E ACTIVITI Aroups Ta Dutreach Board Me Organizat	DATA JES argeted By mbers of Non-Prion	17	Est # of People Reached	Est. Hours	
Date Loca (If App	OUTREA INFOR Type of (plicable) nenade, SLO Risk Ma	RMATION O Outreach Ac inagement TREACH AC	N SPECIAL ETIVITIES Y HOURS	AND ADVICE 173 DUCATION ACTION AL OUTREACH ACTION GOVERNMENT OF THE QUARTER O	VITIES D ACTIVITI Aroups Ta Dutreach Board Me Organizat ER:	DATA DES argeted By embers of Non-Prion 1 2	17	Est # of People Reached	Est. Hours	
Date Loca (If Application of Applica	OUTREA INFORMATION ON O	RMATION O Outreach Ac inagement TREACH AC	N SPECIAL ETIVITIES Y HOURS	AND ADVICE 173 DUCATION ACTIVAL OUTREACH ACTIVAL OUTPER ACTIVATION O	VITIES D ACTIVITI Groups Ta Dutreach Board Me Organizat TER:	DATA DES argeted By embers of Non-Prion 1 2	17	Est # of People Reached	Est. Hours	

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 2

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County County County (ies): Ventura County

Provider Contact Name: *Mike Willams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com*

Total Unduplicated Client Count for Quarter: 292

Total Cases Closed in Quarter: 292

Total Units of Service for Quarter (Unit=1 Hour): 379

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 70 Two or More Races: 65-74: 109 Caucasian: 191 75-84: African American: 91 9 85+: Native American/Native Alaskan: 22 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 292 Asian Indian: 9 **CLIENT GENDER** Cambodian: 2 Male: 171 Chinese: 9 Female: 121 Filipino: 17 Client Declined to Provide Information: 0 Japanese: 8 Total: 292 Korean: 5 Laotian: 1 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 28 Vietnamese: 6 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 188 12 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 77 Race Unknown/Some Other Race: 10 Client Declined to Provide Information: Rural: 41 1 Greatest Economic Need (Minority): Total: 292 65 Greatest Economic Need (Non-Minority): 117 Greatest Economic Need (Minority Status Unknown): 5 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County County County Ventura County

Provider Contact Name: *Mike Willams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com*

CASES OPENED IN QUARTER									
Counsel and Advice (CA) Services (LAS) Representation (LR)	CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUAR	TER				
Advice (CA) Services (LAS) Representation (LR)	(Total Cases Opened by Legal Problem Co	de)	(Total Cases Close	(Total Cases Closed by Case Closing Code & Legal Problem Cod					
A1. Bankruptcy/Debt Collection: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0									
A2. Contracts/Warranties: 14 14 0 0 0 0 A3. Other Consumer/Finance: 30 30 30 0 0 0 EMPLOYMENT B1. Discrimination: 0 0 0 0 0 0 0 B2. Other Employment: 0 0 0 0 0 0 0 0 FAMILY C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: 0 0 0 0 0 0 0 0 C2. Conservatorship: 0 0 0 0 0 0 0 0 0 C3. Other Family: 0 0 0 0 0 0 0 0 0 C3. Other Family: 0 0 0 0 0 0 0 0 C4. Other Family: 0 0 0 0 0 0 0 0 C5. Other Health/Community BASED CARE D1. Medi-Cal/Medicaid: 35 34 0 1 1 D2. Medicare: 24 24 0 0 0 C5. Other Health/Community Based Care: 0 0 0 0 0 0 C6. Other Health/Community Based Care: 0 0 0 0 0 0 C6. Other Health/Community Based Care: 0 0 0 0 0 0 C6. Other Health/Community Based Care: 0 0 0 0 0 0 0 C6. Other Health/Community Based Care: 0 0 0 0 0 0 0 C6. Other Health/Community Based Care: 0 0 0 0 0 0 0 C6. Other Health/Community Based Care: 0 0 0 0 0 0 0 C6. Other Health/Community Based Care: 0 0 0 0 0 0 0 C6. Other Health/Community Based Care: 0 0 0 0 0 0 0 C6. Other Health/Community Based Care: 0 0 0 0 0 0 0 C7. Other Health/Community Based Care: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0 0 0 C8. Other Housing: 0 0 0 0 0	CONSUMER/FINANCE								
A3. Other Consumer/Finance: 30 30 30 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	A1. Bankruptcy/Debt Collection:	0	0	0	0				
### B1. Discrimination: B1. Discrimination: B2. Other Employment: C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: C4. Divorce/Custody/Visitation/Support/ Grandparents Rights: C5. Conservatorship: C6. Divorce/Custody/Visitation/Support/ Grandparents Rights: C7. Conservatorship: C8. Other Family: C9. O 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	A2. Contracts/Warranties:	14	14	0	0				
B1. Discrimination: 0 0 0 0 0 0 0 0 0	A3. Other Consumer/Finance:	30	30	0	0				
B2. Other Employment: 0 0 0 0 0 0 0 0 FAMILY C1. Divorce/Custody/Visitation/Support/ 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	EMPLOYMENT								
### C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: ### D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Health/Community Based Care: D3. Other Health/Community Based Care: ### D3. Other Health/Community Based Care: ### D4. Landlord-Tenant (Subsidized or Private Housing): ### E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: ### D3. Other Housing: ### D4. Days	B1. Discrimination:	0	0	0	0				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: C3. Other Family: C4. Conservatorship: C5. Other Family: C6. Other Family: C7. Other Family: C8. Other Family: C8. Other Family: C8. Other Family: C8. Other Family: C9. Other Health/Community Based Care: C9. Other Health/Community Based	B2. Other Employment:	0	0	0	0				
Grandparents Rights: C2. Conservatorship: C3. Other Family: D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Health/Community Based Care: D3. Other Health/Community Based Care: D4. A 24	FAMILY								
C3. Other Family: D1. Medi-Cal/Medicaid: 35		0	0	0	0				
D1. Medi-Cal/Medicaid: 35 34 0 1	C2. Conservatorship:	0	0	0	0				
D1. Medi-Cal/Medicaid: 35 34 0 11 D2. Medicare: 24 24 24 0 0 0 0 D3. Other Health/Community Based Care: 0 0 0 0 0 0 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 16 16 0 0 0 E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: 1 1 1 0 0 0 E3. Other Housing: 0 0 0 0 0 0 INCOME MAINTENANCE F1. Social Security: 35 33 2 0 0 F2. Supplemental Security Income (SSI): 28 25 3 0 0 F3. Pensions/Retiree Benefits: 11 10 0 11	C3. Other Family:	0	0	0	0				
D2. Medicare: D3. Other Health/Community Based Care: D3. Other Health/Community Based Care: D4. D3. Other Health/Community Based Care: D5. D6. D6. D7. D7. D7. D7. D7. D7. D7. D7. D7. D7	HEALTH/COMMUNITY BASED CARE								
D3. Other Health/Community Based Care: 0	D1. Medi-Cal/Medicaid:	35	34	0	1				
## HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: E3. Other Housing: E4. Social Security: E5. Supplemental Security Income (SSI): E5. Supplemental Security Income (SSI): E6. Supplemental Security Income (SSI): E7. Security Income (SSI): E7. Security Income (SSI): E7. Supplemental Security Income (SSI):	D2. Medicare:	24	24	0	0				
E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: C3. Other Housing: C4. Social Security: C5. Supplemental Security Income (SSI): C6. Supplemental Security Income (SSI): C6. Supplemental Security Income (SSI): C7. Supplemental Security Income (SSI): C8. Supplemental Security Income (SSI): C9. Supplemental Secur	D3. Other Health/Community Based Care:	0	0	0	0				
Private Housing): 1 1 0 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 1 1 0 0 0 E3. Other Housing: 0 0 0 0 0 0 INCOME MAINTENANCE F1. Social Security: 35 33 2 0 F2. Supplemental Security Income (SSI): 28 25 3 0 F3. Pensions/Retiree Benefits: 11 10 0 1	HOUSING								
Foreclosure/Reverse Mortgages: E3. Other Housing: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		16	16	0	0				
INCOME MAINTENANCE F1. Social Security: 35 33 2 0		1	1	0	0				
F1. Social Security: 35 33 2 0 F2. Supplemental Security Income (SSI): 28 25 3 0 F3. Pensions/Retiree Benefits: 11 10 0 1	E3. Other Housing:	0	0	0	0				
F2. Supplemental Security Income (SSI): 28 25 3 0 F3. Pensions/Retiree Benefits: 11 10 0 1	INCOME MAINTENANCE								
F3. Pensions/Retiree Benefits: 11 10 0 1	F1. Social Security:	35	33	2	0				
	F2. Supplemental Security Income (SSI):	28	25	3	0				
F4. Other Income Maintenance: 1 1 0 0	F3. Pensions/Retiree Benefits:	11	10	0	1				
	F4. Other Income Maintenance:	1	1	0	0				

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2015-2016

	ame: Grey Law of V						AAA Contac		_
Provider Co.	and Groy Law or .		County(ies): Ventura Count						
Provider Contact Name: Mike Willams			Provid	Provider Contact Phone:			Provider Contact Email: msw98488@aol.com		
IVIDUAL RIGHT	rs								
G1. Immigra	ation/Naturalization:	Γ	0		0	0		0	
G2. Elder Ab	ouse/Neglect/Exploitat	tion:	3		3	0		0	
G3. Other In	ndividual Rights:	Г	0		0	0		0	
CELLANEOUS		_							
H1. Estate P	Planning/Wills/Trusts:	Г	13		.3	0		0	
H2. Advance	e Health Care Directive	es (AHCD):	55		5	0		0	
H3. Financia	I Powers of Attorney:	Г	26		6	0		0	
H4. Other M	liscellaneous:	Г	0		0	0		0	
TOTAL CASES OPENED IN QUARTER: 2				TOTAL CASES CI	OSED IN	QUARTER BY C	ASE CLOSE	D CODE	
		r		TOTAL COUNSEL		AL LIMITED	TOTAL LE		
				AND ADVICE	_). SERVICES	REPRESENT		
				2	5	5		2	
TOT	TAL ESTIMATED CA	SE WORK HOUR	RS SPENT:	366					
		OUTREACH	COMMUNITY ED	DUCATION ACTIVITIE	S DATA				
		INFORMA	TION ON SPECIA	AL OUTREACH ACTI	/ITIES				
Date	Location	Type of Outr	each Activity	Group	s Targeted	d Ву	Est # of	Est.	
	(If Applicable)			Outre	ich		People	Hours	
							Reached		
10/26/15	Wilson Center	Grey Law		Disab	ed ————		16	3	
11/7/15	Ox Farm Circle	Alzheimers A	Assoc	Careg			50	5	
11/19/15	AAA	Life Class		Ombu	dsman		30	3	
12/2/15	Wilson Center	Grey Law		Blind/	Disabled		10	2	
	TOTAL # OF 9	PRECIAL OUTRE	ACH ACTIVITIES	IN THE OHABTED.					
				IN THE QUARTER: IN THE QUARTER:		13			

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 2

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose N. Rivas AAA Contact Phone: (213) 738-2765 AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol Provider Contact Phone: (323) 648-4711 Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 160

Total Cases Closed in Quarter: 167

Total Units of Service for Quarter (Unit=1 Hour): 1666

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 29 Two or More Races: 65-74: 51 Caucasian: 104 75-84: African American: 63 22 85+: Native American/Native Alaskan: 17 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 160 Asian Indian: **CLIENT GENDER** Cambodian: Male: 60 Chinese: Female: 95 Filipino: Client Declined to Provide Information: 5 Japanese: 0 Total: 160 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 78 Vietnamese: 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 62 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 10 3 Limited English: Race Unknown/Some Other Race: 17 46 Client Declined to Provide Information: Rural: 0 9 Greatest Economic Need (Minority): Total: 36 160 Greatest Economic Need (Non-Minority): 45 Greatest Economic Need (Minority Status Unknown): 4 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose N. Rivas AAA Contact Phone: (213) 738-2765 AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol Provider Contact Phone: (323) 648-4711 Provider Contact Email: sjampol@bettzedek.org

CONSUMER/FINANCE A1. Bankruptcy/Debt Collection: 6 8 0 A2. Contracts/Warranties: 1 1 1 0 A3. Other Consumer/Finance: 4 4 4 4 4 EMPLOYMENT B1. Discrimination: B2. Other Employment: 7 4 1 1 FAMILY C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: 0 0 0 0 0 HEALTH/COMMUNITY BASED CARE D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Health/Community Based Care: D3. Other Health/Community Based Care: D3. Other Health/Community Based Care: C4 D2 D2 D3. Other Health/Community Based Care: D3. Other Health/Community Based Care: D4 D5 D6 D7	·				
Counsel and Advice (CA) Services (LAS) Representation (Lasting Counsel and Advice (CA) Representation (LASting Counsellant (LAS) Representation (LASting Counsellant (CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUAR	TER
Advice (CA) Services (LAS) Representation (LCONSUMER/FINANCE A1. Bankrupty/Debt Collection: 6	(Total Cases Opened by Legal Problem Co	de)	(Total Cases Close	d by Case Closing Code &	Legal Problem Code)
A1. Bankruptcy/Debt Collection: A2. Contracts/Warranties: A3. Other Consumer/Finance: 4					Legal Representation (LR)
A2. Contracts/Warranties: A3. Other Consumer/Finance: 4	CONSUMER/FINANCE				
A3. Other Consumer/Finance:	A1. Bankruptcy/Debt Collection:	6	8	0	0
## B1. Discrimination: B2. Other Employment: FAMILY C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Health/Community Based Care: D3. Other Health/Community Based Care: D4. Medi-Cal/Medicaid: D5. Medi-Cal/Medicaid: D6. Medi-Cal/Medicaid: D7. Medi-Cal/Medicaid: D8. Other Health/Community Based Care: D9. Other Health/Community Based Care: D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Health/Community Based Care: D4. Medicare: D5. Other Health/Community Based Care: D6. D7. D8. D8. D8. D8. D8. D8. D8. D8. D8. D8	A2. Contracts/Warranties:	1	1	0	0
B1. Discrimination: 0 0 0 0 0 0 B2. Other Employment: 7 4 1 1 1	A3. Other Consumer/Finance:	4	4	4	0
B2. Other Employment: 7 4 1 1 FAMILY C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: 2 4 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	EMPLOYMENT				
## C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: ## D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Health/Community Based Care: D3. Other Health/Community Based Care: ## D2. Medicare: D3. Other Health/Community Based Care: ## D4. Landlord-Tenant (Subsidized or Private Housing): ## D2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: ## D3. Other Housing: ## D3. Other Housing: ## D4. Data	B1. Discrimination:	0	0	0	0
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: C3. Other Family: C4. On C5. Other Family: C5. Other Family: C6. Other Family: C7. Other Family: C8. Other Family: C8. Other Family: C8. Other Family: C8. Other Family: C9. Other Family:	B2. Other Employment:	7	4	1	0
Grandparents Rights: C2. Conservatorship: C3. Other Family: D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Health/Community Based Care: D3. Other Health/Community Based Care: D4. Landlord-Tenant (Subsidized or Private Housing): E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: E3. Other Housing: E4. Social Security: E5. Supplemental Security Income (SSI): F6. Supplemental Security Income (SSI): F7. Pensions/Retiree Benefits: D6. O O O O O O O O O O O O O O O O O O O	FAMILY				
C3. Other Family: D1. Medi-Cal/Medicaid:		2	4	0	0
D1. Medi-Cal/Medicaid:	C2. Conservatorship:	16	3	9	1
D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Health/Community Based Care: HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: C3. Other Housing: C4. Care to the state of the stat	C3. Other Family:	0	0	0	0
D2. Medicare:	HEALTH/COMMUNITY BASED CARE				
D3. Other Health/Community Based Care: D3. Other Health/Community Based Care: 2 2 2 2 2 2 2 2 2	D1. Medi-Cal/Medicaid:	4	2	0	0
## HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: E3. Other Housing: E3. Other Housing: E4. Social Security: E5. Supplemental Security Income (SSI): E5. Supplemental Security Income (SSI): E6. Supplemental Security Income (SSI): E6. Supplemental Security Income (SSI): E7. Supplemental Security Income (SSI): E8. 9 E9 E1. Landlord-Tenant (Subsidized or 8 F1. Social Property: Home loans/Forecless of 9 E1. Supplemental Security: E7. Supplemental Security Income (SSI): E8. 9 E9 E1. Social Security: E8 E1. Social Security: E9 E1. Social Security: E2. Supplemental Security Income (SSI): E3. Pensions/Retiree Benefits: E1. Social Security: E2. Supplemental Security Income (SSI): E3. Pensions/Retiree Benefits: E1. Social Security: E3. Pensions/Retiree Benefits: E3. Pensions/Retiree Benefits: E4. Social Security: E5. Supplemental Security: E6. Social Security: E7. Social Securit	D2. Medicare:	0	0	0	0
E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: C3. Other Housing: C4. The state of	D3. Other Health/Community Based Care:	2	2	2	0
Private Housing): 5 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 7 E3. Other Housing: 2 1 0 INCOME MAINTENANCE 5 5 0 F1. Social Security: 5 5 0 F2. Supplemental Security Income (SSI): 7 2 1 F3. Pensions/Retiree Benefits: 1 0 1	HOUSING				
Foreclosure/Reverse Mortgages: E3. Other Housing: INCOME MAINTENANCE F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: E3. Other Housing: 2		8	9	2	3
F1. Social Security: 5 5 0		7	6	0	1
F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: 5 0 1 1	E3. Other Housing:	2	1	0	0
F2. Supplemental Security Income (SSI): 7 2 1 F3. Pensions/Retiree Benefits: 1 0 1	INCOME MAINTENANCE				
F3. Pensions/Retiree Benefits: 1 0 1	F1. Social Security:	5	5	0	0
	F2. Supplemental Security Income (SSI):	7	2	1	1
F4. Other Income Maintenance: 0 2 0	F3. Pensions/Retiree Benefits:	1	0	1	0
	F4. Other Income Maintenance:	0	2	0	1

Fiscal Year: 2015-2016

Quarter: 2

Quarter. 2							
PSA: 19		unity and Se		County of Los Angeles			
	Name: Jose N. Rivas		AAA (Contact Phone: (213) 7			vas2@css.lacounty.gov
	r Name: Bet Tzedek				ounty(ies): Los Ange	les County	
Provider	Contact Name: Sarah Jampo	ol	Provid	der Contact Phone: (323)	648-4711	Provider Contact Email	: sjampol@bettzedek.org
INDIVIDUAL RIC	GHTS						
G1. Imm	nigration/Naturalization:		1	1	0	0	,
G2. Elde	r Abuse/Neglect/Exploitation:		9	2	3	2	,
G3. Othe	er Individual Rights:		2	4	1	5	•
MISCELLANEO	OUS						
H1. Esta	te Planning/Wills/Trusts:		35	30	11	0	
H2. Adva	ance Health Care Directives (AH	ICD):	13	3	11	0	,
H3. Fina	ncial Powers of Attorney:		0	0	0	0	•
H4. Othe	er Miscellaneous:		15	14	0	0	
т	OTAL CASES OPENED IN QU	JARTER:	147	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE	
		,		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	1
				AND ADVICE	ADD. SERVICES	REPRESENTATION	- -
				107	46	14	
	TOTAL ESTIMATED CASE W	ORK HOURS	SPENT:	1659			
	0	UTREACH/C	OMMUNITY ED	DUCATION ACTIVITIES	DATA		
	TOTAL # OF SPECI	AL OUTREA	CH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ES	STIMATED # OF SPECIAL OU	TREACH AC	TIVITY HOURS	IN THE QUARTER:	0		
	INFORMATIO	N ON COM	IUNITY I FGAL	EDUCATION PROGRA	MS/ACTIVITIE		
Date		opic			Audience	Est # of Est.	
Bato	(If Applicable)	opio		raigotoa	7100100	Participants Hours	
10/08/15	N	Nuremberg Pr	esentation	Seniors		30 0.5	
10/13/15		Advanced Dire	ectives (Pro Bond	o) Seniors		44 0	
10/26/15	F	oreclosure P	evention	Seniors		0 4.5	
11/04/15	_ =	Advanced Dire	ectives	Seniors		24 1.5	
11/10/15		Advanced Dire	ectives (Pro Bond	o) Seniors		28 0	
11/03/15		D Theft (Pro	<u> </u>	Seniors		17 0	
11,03,13		(1.10		Joe 11013		-7 0	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 2

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 197

Total Cases Closed in Quarter: 306

Total Units of Service for Quarter (Unit=1 Hour): 1660

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 49 Two or More Races: 13 65-74: 66 Caucasian: 150 75-84: African American: 58 23 85+: Native American/Native Alaskan: 24 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 197 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 64 Chinese: Female: 133 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 197 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 71 Vietnamese: Homebound: Guamanian: 4 0 Lives Alone: Hawaiian: 100 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 5 Limited English: 8 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 19 Greatest Economic Need (Minority): Total: 197 29 Greatest Economic Need (Non-Minority): 24 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	23	18	11	5	
A2. Contracts/Warranties:	15	18	7	1	
A3. Other Consumer/Finance:	5	5	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	2	1	1	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	13	19	6	2	
C2. Conservatorship:	4	4	0	0	
C3. Other Family:	3	3	0	1	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	4	5	2	0	
D2. Medicare:	0	1	0	0	
D3. Other Health/Community Based Care:	1	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	53	35	30	12	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	7	6	0	
E3. Other Housing:	5	6	2	0	
INCOME MAINTENANCE					
F1. Social Security:	3	3	0	0	
F2. Supplemental Security Income (SSI):	5	5	1	1	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	4	0	0	

Fiscal Year: 2015-2016

Quarter: 2

AAA Name: San Bernardino County-Department of Aging and Adult Services PSA: 20

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Email: imorales@icls.org Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540

INDIVIDUAL RIGHTS G1. Immigration/Naturalization: 0 0 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 0 0 G3. Other Individual Rights: 4 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 32 21 21 0 H2. Advance Health Care Directives (AHCD): 13 0 14 0 15 H3. Financial Powers of Attorney: 2 16 0 2 2 H4. Other Miscellaneous: 0 0 TOTAL CASES OPENED IN QUARTER: 211 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE REPRESENTATION ADD. SERVICES 165 118 23 1634

TOTAL ESTIMATED CASE WORK HOURS SPENT:

		OUTREACH/COMMUNITY EDUCATION	ACTIVITIES DATA	
		INFORMATION ON SPECIAL OUTRE	ACH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
10/7/15	Upland Memorial Park Upland, CA	Resource Fair	Seniors, Homeless, Others	300 3.3
10/27/15	Inland Cargivers' Resource Center 420 E. Cooley Dr., Colton CA	Presentation: Estate Planning	Seniors	15 2.5
10/29/15	Drayson Center Loma Linda University, Loma	Senior Health & Fitness Fair	Seniors	100 8.4
11/3/2015	Sunrise Senior Apartments 7222 Sierra Ave, Fontana, CA	Presentation: Estate Planning	Seniors	14 2.2
11/8/2015	Option House San Bernardino, CA	Elder Abuse, Domestic Violence, ICLS Services	DV Victims & Advocates	15 4.8

Fiscal Year: 2015-2016

Quarter: 2

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 Provider Contact Email: imorales@icls.org

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE									
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours						
10/16/2015	Molina Healthcare Administrave Offices	ICLS Services	Community Based Organizations	22 2.7						
11/10/2015	San Bernardino Senior Center 5th St., San Bernardino,	ICLS Services	Senior Companion Program	25 2						

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 2

PSA: 21 AAA Name:

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 131

Total Cases Closed in Quarter: 170

Total Units of Service for Quarter (Unit=1 Hour): 718

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 25 Two or More Races: 65-74: 58 Caucasian: 99 75-84: African American: 31 14 85+: Native American/Native Alaskan: 17 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 131 Asian Indian: **CLIENT GENDER** Cambodian: Male: 52 Chinese: Female: 79 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 131 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 53 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 61 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 7 Race Unknown/Some Other Race: 6 Client Declined to Provide Information: Rural: 63 1 Greatest Economic Need (Minority): Total: 131 13 Greatest Economic Need (Non-Minority): 15 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 21 AAA Name:

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	/	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE			-			
A1. Bankruptcy/Debt Collection:	15	11	4	0		
A2. Contracts/Warranties:	10	14	2	0		
A3. Other Consumer/Finance:	2	2	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	2	2	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	1	1	1	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	5	6	1	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	1	1	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	35	27	9	3		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	4	1	0		
E3. Other Housing:	5	4	2	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	3	0	0	2		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	5	4	2	0		

Fiera	l Year:	2012	こついしゅ

Quarter: 2

PSA: <i>21</i>	AAA Name:						
AAA Contact Nan	ne:		AAA	Contact Phone:		AAA Contact Email:	
Provider N	ame: Inland Counties	Legal Services	, Inc.	Co	unty(ies): Riverside		
Provider Co	ontact Name: Irene C. N	Morales, Execut	<i>ive Direc</i> Provi	der Contact Phone: (951)	368-2540	Provider Contact Email:	imorales@icls.org
DIVIDUAL RIGH	TS						
G1. Immigra	ation/Naturalization:	Г	0	0	0	0	
G2. Elder Al	buse/Neglect/Exploitation	n:	0	0	0	0	
G3. Other I	ndividual Rights:		3	3	0	0	
SCELLANEOUS	8	_					
H1. Estate F	Planning/Wills/Trusts:		24	18	19	0	
H2. Advance	e Health Care Directives	(AHCD):	10	3	8	0	
H3. Financia	al Powers of Attorney:		12	3	9	0	
H4. Other M	liscellaneous:		2	2	0	0	
тот	AL CASES OPENED IN	QUARTER:	140	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
				TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
				105	60	5	
то	TAL ESTIMATED CASE	E WORK HOUR	S SPENT:	715			
			Į.	DUCATION ACTIVITIES I	NATA		
		OUTREACTIVE		DOCATION ACTIVITIES I	MIA		
	TOTAL # OF SP	ECIAL OUTREA	CH ACTIVITIES	S IN THE QUARTER:	0		
TOTAL ESTI	IMATED # OF SPECIAL				0		
				EDUCATION PROGRAM	<u> </u>		
		ATTOM ON COM	WUNITY LEGAL	EDUCATION PROGRAM	15/ACTIVITIE		
Data		Tania		Tauastad	A al! a .a a a		
Date	Location (If Applicable)	Topic		Targeted	Audience	Est # of Est. Participants Hours	

Fiscal Year: 2015-2016

Quarter: 2

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

Provider Contact Name: William Wise Provider Contact Phone: (714) 571-5244 Provider Contact Email: bwise@legal-aid.com

County(ies): Orange

Total Unduplicated Client Count for Quarter: 739

Total Cases Closed in Quarter: 707

Total Units of Service for Quarter (Unit=1 Hour): 1589

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER								
CLIENT AGE		CLIENT RACE						
60-64:	269	Two or More Races:	5					
65-74:	282	Caucasian:	439					
75-84:	137	African American:	50					
85+:	51	Native American/Native Alaskan:	3					
Client Declined to Provide Information:	0	Asian/Pacific Islander						
Total:	739	Asian Indian:	0					
CLIENT GENDER		Cambodian:	0					
Male:	292	Chinese:	10					
Female:	447	Filipino:	11					
Client Declined to Provide Information:	0	Japanese:	1					
Total:	739	Korean:	12					
OTHER CLIENT CHARACTERISTICS		Laotian:	0					
Frail/Disabled:	0	Vietnamese:	49					
Homebound:	0	Guamanian:	0					
Lives Alone:	503	Hawaiian:	0					
Institutionalized:	17	Samoan:	0					
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	7					
Limited English:	129	Race Unknown/Some Other Race:	152					
Rural:	0	Client Declined to Provide Information:	0					
Greatest Economic Need (Minority):	192	Total:	739					
Greatest Economic Need (Non-Minority):	114							
Greatest Economic Need (Minority Status Unknow	/n): 0							
CLIENT ETHNICITY								
Hispanic/Latino:	114							

Fiscal Year: 2015-2016

Quarter: 2

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: William Wise Provider Contact Phone: (714) 571-5244 Provider Contact Email: bwise@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & L	· - · ·
(Folial Gases Opened by Legal Froblem Co.	acj	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			-	
A1. Bankruptcy/Debt Collection:	114	74	31	3
A2. Contracts/Warranties:	16	14	2	0
A3. Other Consumer/Finance:	9	9	0	0
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	36	27	4	4
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	45	37	7	1
C2. Conservatorship:	16	10	0	5
C3. Other Family:	17	11	1	2
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	32	19	11	2
D2. Medicare:	29	19	9	1
D3. Other Health/Community Based Care:	71	60	6	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	147	117	24	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	22	13	7	0
E3. Other Housing:	30	26	3	0
INCOME MAINTENANCE				
F1. Social Security:	20	19	1	0
F2. Supplemental Security Income (SSI):	28	12	11	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	3	0	0

Fiscal Year: 2015-2016

12/5/15

Santa Ana

Quarter: 2

Quarter: 2									
PSA: 22	AAA Name: Ora	nge County Offic	e on Aging						
AAA Contact Name	: Helen Grange		AAA	Contact Phone	: 714-480	-6482	AAA Contact I	Email: <i>hele</i>	en.grange@occr.ocgov.co
Provider Nan	ne: Legal Aid Societ	y of Orange Cou	nty		Co	unty(ies): Orange			
Provider Cont	tact Name: William W	ise	Provi	der Contact Ph	none: <i>(714)</i>	571-5244	Provider Conta	act Email:	bwise@legal-aid.com
INDIVIDUAL RIGHTS	3								
G1. Immigrati	ion/Naturalization:		0		0	0		0	
G2. Elder Abu	se/Neglect/Exploitation	n:	6		4	0		0	
G3. Other Ind	lividual Rights:		22		18	1		0	
MISCELLANEOUS									
H1. Estate Pla	nning/Wills/Trusts:		47		45	0		1	
H2. Advance I	Health Care Directives ((AHCD):	8		8	0		0	
H3. Financial	Powers of Attorney:		0		0	0		0	
H4. Other Mis	cellaneous:		18		17	0		0	
TOTAL	L CASES OPENED IN	QUARTER:	739	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSED	CODE	
				TOTAL COL		TOTAL LIMITED ADD. SERVICES	TOTAL LEG		
				AND ADV	564	ADD. SERVICES	REPRESENTA		
					564	118		25	
TOTA	AL ESTIMATED CASE	WORK HOURS	SPENT:	1543					
		OUTREACH/CC	MMUNITY E	DUCATION AC	TIVITIES D	DATA			
		INFORMATIO	ON ON SPECI	AL OUTREAC	H ACTIVITI	ES			
Date L	ocation	Type of Outread	ch Activity			argeted By		Est.	
(I	If Applicable)				Outreach		People I Reached	Hours	
	Irvine	Outreach Clinic			Communi		100	5	
	Garden Grove	LTC Family Eve	nt		Nursing H		14	3	
	Fullerton	Health Fair			Communi	ty	1000	8	
	Yorba Linda	Senior Center			Seniors		300	5	
11/7/15	Garden Grove	Health & Wellne	ess Fair		Vietname	se Community	200	6	

Community

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

Health Fair

Fiscal Year: 2015-2016

Quarter: 2

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: William Wise Provider Contact Phone: (714) 571-5244 Provider Contact Email: bwise@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participant	Est. s Hours
10/22/15	Los Alamitos	Medical Bills	Seniors	18	2
10/30/15	Westminster	Medicare	Seniors	22	2
11/12/15	Anaheim	Medi-Cal Changes	Seniors	6	2
11/16/15	Anaheim	Covered California	Community	10	3
12/7/15	Santa Ana	Medi-Cal	Clinic Staff	22	2
12/9/15	Santa Ana	Legal Services	Community	30	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 2

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manoj Adhikari Provider Contact Phone: 858-565-8772 x208 Provider Contact Email: madhikari@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 895

Total Cases Closed in Quarter: 895

Total Units of Service for Quarter (Unit=1 Hour): 1026

CLIENT CH		OR UNDUPLICATED CLIENTS ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	172	Two or More Races:	1
65-74:	370	Caucasian:	660
75-84:	238	African American:	41
85+:	115	Native American/Native Alaskan:	2
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	895	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	316	Chinese:	8
Female:	579	Filipino:	21
Client Declined to Provide Information:	0	Japanese:	9
Total:	895	Korean:	2
OTHER CLIENT CHARACTERISTICS		Laotian:	1
Frail/Disabled:	653	Vietnamese:	1
Homebound:	4	Guamanian:	0
Lives Alone:	649	Hawaiian:	0
Institutionalized:	16	Samoan:	1
Suspected Victim of Elder Abuse/Exploitation:	4	Other Asian/Pacific Islander:	9
Limited English:	29	Race Unknown/Some Other Race:	139
Rural:	0	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	120	Total:	895
Greatest Economic Need (Non-Minority):	375		
Greatest Economic Need (Minority Status Unknow	vn): 37		
CLIENT ETHNICITY			

Fiscal Year: 2015-2016

Quarter: 2

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manoj Adhikari Provider Contact Phone: 858-565-8772 x208 Provider Contact Email: madhikari@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	50	49	1	0	
A2. Contracts/Warranties:	80	69	10	1	
A3. Other Consumer/Finance:	30	30	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	3	3	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	27	27	0	0	
C2. Conservatorship:	7	7	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	21	21	0	0	
D2. Medicare:	1	1	0	0	
D3. Other Health/Community Based Care:	20	19	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	135	127	8	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	50	48	2	0	
E3. Other Housing:	53	51	2	0	
INCOME MAINTENANCE					
F1. Social Security:	27	27	0	0	
F2. Supplemental Security Income (SSI):	6	6	0	0	
F3. Pensions/Retiree Benefits:	9	9	0	0	
F4. Other Income Maintenance:	9	9	0	0	

Fiscal Year: 2015-2016

Quarter: 2

Quarter: 2							
	& Independence Services of		•		wiken dain all Ondanous kan		
AAA Contact Name: Marilyn Driscoll					arilyn.driscoll@sdcounty.ca		
Provider Name: Elder Law & Advoc		County(ies): San Diego					
Provider Contact Name: <i>Manoj Adhik</i>	rari Provid	Provider Contact Phone: <i>858-565-8772 x208</i>			Provider Contact Email: madhikari@seniorlaw-sd.		
INDIVIDUAL RIGHTS					•		
G1. Immigration/Naturalization:	0	0	0	0	,		
G2. Elder Abuse/Neglect/Exploitation:	27	27	0	0			
G3. Other Individual Rights:	75	73	2	0			
MISCELLANEOUS					,		
H1. Estate Planning/Wills/Trusts:	169	150	19	0			
H2. Advance Health Care Directives (AF	HCD): 26	23	3	0			
H3. Financial Powers of Attorney:	52	42	10	0			
H4. Other Miscellaneous:	18	17	1	0			
TOTAL CASES OPENED IN QU	UARTER: 895	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE			
	,	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	1		
		AND ADVICE	ADD. SERVICES	REPRESENTATION	-		
		835	59	1			
TOTAL ESTIMATED CASE W	ORK HOURS SPENT:	1004					
C	DUTREACH/COMMUNITY ED	DUCATION ACTIVITIES [DATA				
TOTAL # OF SPECI	IAL OUTREACH ACTIVITIES	IN THE QUARTER:	0				
TOTAL ESTIMATED # OF SPECIAL OU		_	0				
INFORMATIO	ON ON COMMUNITY LEGAL	FDUCATION PROGRAM	AS/ACTIVITIE				
	Горіс	Targeted		Est # of Est. Participants Hours			
10/14/2015 Summer Crest	Elder Law, Senior Legal Servic	Seniors 6	0+	15 2.5			
	Conservatorships, Wills and Elder Abuse / Scams						
	Elder Law, Senior Legal Servic Conservatorships, Wills and Elder Abuse / Scams	Seniors 6	0+	20 2.5			
	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams		ulnerable to scams and	16 5			
50+	Elder Law, Senior Legal Servic Conservatorships, Wills and	Seniors 6	0+	20 2			

Elder Abuse / Scams

Fiscal Year: 2015-2016

Quarter: 2

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manoj Adhikari Provider Contact Phone: 858-565-8772 x208 Provider Contact Email: madhikari@seniorlaw-sd.

10/28/2015	Luther Tower	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	20	3
12/09/2015	Summer Crest Family Resource Center	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	8	4
12/11/2015	Catholic Charities	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	4	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 22

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: Manoj Adhikari Provider Contact Phone: 760-439-2535 x208 Provider Contact Email: madhikari@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 34

Total Cases Closed in Quarter: 34

Total Units of Service for Quarter (Unit=1 Hour): 74

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 8 Two or More Races: 65-74: 10 Caucasian: 75-84: African American: 10 1 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 34 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 17 Chinese: Female: 17 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 34 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 24 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 16 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 9 Limited English: 11 Race Unknown/Some Other Race: 17 Client Declined to Provide Information: Rural: 34 0 Greatest Economic Need (Minority): Total: 34 26 Greatest Economic Need (Non-Minority): 6 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2015-2016

Quarter: 2

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: *Manoj Adhikari* Provider Contact Phone: 760-439-2535 x208 Provider Contact Email: *madhikari@seniorlaw-sd.*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE	<u> </u>				
A1. Bankruptcy/Debt Collection:	3	1	2	0	
A2. Contracts/Warranties:	3	2	1	0	
A3. Other Consumer/Finance:	1	1	0	0	
EMPLOYMENT					
B1. Discrimination:	1	1	0	0	
B2. Other Employment:	1	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	1	0	1	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	3	2	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	4	0	4	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2015-2016

Quarter: 2

Flores Law & Advocacy Manoj Adhikari			ounty(ies): Imperial	AAA Contact Email:	
	Provid		ounty(ies): Imperial		
Manoj Adhikari	Provid	'an Cantast Dhama. 700			
		er Contact Phone: 760-2	439-2535 x208	Provider Contact Email	: madhikari@seniorlaw-so
lization:	0	0	0	0	
/Exploitation:	2	2	0	0	
hts:	0	0	0	0	•
s/Trusts:	10	3	7	0	
e Directives (AHCD):	1	1	0	0	
Attorney:	3	0	3	0	1
: [1	0	1	0	
OPENED IN QUARTER:	34	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	I
					-
			<u> </u> 20	0	
ATED CASE WORK HOUR	S SPENT:	70			
OUTREACH/0	COMMUNITY ED	UCATION ACTIVITIES	DATA		
		_			•
AL # OF SPECIAL OUTRE	CH ACTIVITIES	IN THE QUARTER:	0		
F SPECIAL OUTREACH A	CTIVITY HOURS	IN THE QUARTER:	0		
INFORMATION ON COM	MUNITY LEGAL	EDUCATION PROGRAM	MS/ACTIVITIE		
Topic		Targeted	Audience	Est # of Est.	
<u> </u>				Participants Hours	
			·0+	263 4	
	OUTREACH/O AL # OF SPECIAL OUTREACH AC INFORMATION ON COMI Topic ty Health ELA-senior leg Caregiver pro	s/Trusts: 10 e Directives (AHCD): 1 Attorney: 3 : 1 DPENED IN QUARTER: 34 ATED CASE WORK HOURS SPENT: OUTREACH/COMMUNITY ED AL # OF SPECIAL OUTREACH ACTIVITIES F SPECIAL OUTREACH ACTIVITY HOURS INFORMATION ON COMMUNITY LEGAL Topic Topic Topic Ty Health ELA-senior legal services program, Imperial Paragrams of the community of the communit	s/Trusts: e Directives (AHCD): Attorney: 3 0 DPENED IN QUARTER: 34 TOTAL CASES CLOS TOTAL COUNSEL AND ADVICE 14 ATED CASE WORK HOURS SPENT: 70 OUTREACH/COMMUNITY EDUCATION ACTIVITIES IN AL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: F SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAM Topic Targeted Topic Targeted Ty Health ELA-senior legal services program, Caregiver program, Imperial Partners,	S/Trusts: De Directives (AHCD): 1 Attorney: 3 0 3 7 DPENED IN QUARTER: 34 TOTAL CASES CLOSED IN QUARTER BY COMMUNITY EDUCATION ACTIVITIES DATA AL # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: TOTAL CASES CLOSED IN QUARTER BY COMMUNITY EDUCATION ACTIVITIES DATA AL # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: Topic Targeted Audience Topic Targeted Felicity Foogram, Caregiver program, Imperial Partners,	S/Trusts: 10 3 7 0 0 e Directives (AHCD): 1 1 0 0 0 Attorney: 3 0 3 0 1 0 COPENED IN QUARTER: 34 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED AND ADDICE ADD. SERVICES REPRESENTATION 14 20 0 OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA AL # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0 INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE Topic Targeted Audience Est # of Est. Participants Hours ty / Health Caregiver program, Imperial Partners,

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 2

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Fracisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol Provider Contact Phone: (323) 648-4711 Provider Contact Email: sjampol@

Total Unduplicated Client Count for Quarter: 154

Total Cases Closed in Quarter: 273

Total Units of Service for Quarter (Unit=1 Hour): 2850

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 25 Two or More Races: 65-74: 54 Caucasian: 94 75-84: African American: 49 26 85+: Native American/Native Alaskan: 0 26 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 154 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 41 Chinese: Female: 102 Filipino: Client Declined to Provide Information: 11 Japanese: 0 Total: 154 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 84 Vietnamese: 0 Homebound: 5 Guamanian: 0 Lives Alone: Hawaiian: 73 Institutionalized: Samoan: 2 0 5 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 Limited English: 59 Race Unknown/Some Other Race: 29 Client Declined to Provide Information: Rural: 0 1 Greatest Economic Need (Minority): Total: 154 27 Greatest Economic Need (Non-Minority): 64 Greatest Economic Need (Minority Status Unknown): 1 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Fracisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol Provider Contact Phone: (323) 648-4711 Provider Contact Email: sjampol@

CASES OPENED IN QUARTER		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
(Total Cases Opened by Legal Problem Co	ode)	`					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE		, ,	, ,				
A1. Bankruptcy/Debt Collection:	13	10	5	0			
A2. Contracts/Warranties:	0	1	0	0			
A3. Other Consumer/Finance:	10	8	2	0			
EMPLOYMENT	r						
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	8	5	1	1			
FAMILY	•						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	0			
C2. Conservatorship:	12	4	7	0			
C3. Other Family:	1	1	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	8	3	3	1			
D2. Medicare:	1	0	1	0			
D3. Other Health/Community Based Care:	5	9	2	1			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	39	23	13	1			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	10	2	1			
E3. Other Housing:	2	2	1	0			
INCOME MAINTENANCE							
F1. Social Security:	3	5	0	2			
F2. Supplemental Security Income (SSI):	17	14	4	6			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	5	1	0	0			

Fiscal Year: 2015-2016

Quarter: 2

Quarter: 2							
PSA: 25 AAA Name: City AAA Contact Name: Fracisco Guillermo	of Los Angeles-Departme	<i>ent of Aging</i> AAA Contact Phone	e: 213-202-56 :	99	AAA Contact Email: fra	ncisco.guillermo@lacity.o	
Provider Name: Bet Tzedek	,			/(ies): Los Angelo		noiceoigumeime @iaenyie	
Provider Contact Name: Sarah Jam	<i>pol</i> F	Provider Contact Pl	_	-	Provider Contact Email: sjampol@		
NDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0		3	0	0		
G2. Elder Abuse/Neglect/Exploitation:	2		3	1	2		
G3. Other Individual Rights:	15		5	6	46		
MISCELLANEOUS	,		•				
H1. Estate Planning/Wills/Trusts:	17		13	14	0		
H2. Advance Health Care Directives (A	AHCD): 20		4	22	0		
H3. Financial Powers of Attorney:	0		0	0	0		
H4. Other Miscellaneous:	7		4	0	0		
TOTAL CASES OPENED IN (QUARTER: 196	TOTAL CA	SES CLOSED	IN OUARTER BY C	ASE CLOSED CODE		
TOTAL GAGLO OF ENER IN C	190	TOTAL COL		OTAL LIMITED	TOTAL LEGAL		
		AND AD	VICE A	DD. SERVICES	REPRESENTATION		
			128	84	61		
TOTAL ESTIMATED CASE	WORK HOURS SPENT:	2835					
	OUTREACH/COMMUNIT	Y FOLICATION AC	CTIVITIES DATA	Δ			
	COTTLEACH/COMMONT	LEGOCATION AC	ZIIVIIILO DAIZ	•			
TOTAL # OF SPE	CIAL OUTREACH ACTIVI	ITIES IN THE QUA	RTER:	0			
TOTAL ESTIMATED # OF SPECIAL O				0			
	TON ON COMMUNITY LE			Ū			
		GAL EDUCATION			F-1 # - f		
Date Location (If Applicable)	Topic		Targeted Aud	ience	Est # of Est. Participants Hours		
10/6/2015 Skirball Center	Pro Bono Presentation on	n ID theft	consumers/cl	ients	32 0		
10/12/2015 West Hollywood	Presentation to West Holl		consumres/cl		4 1		
10,11,1010	re Section 8 WeHo rent c		001.10 a.m. 007 c.m				
10/15/2015	Presentation/Workshop		Consumers/cl	ients	4 0		
10/8/2015	Training on AHCDs and S bono attorneys	Stat Wills for pro	professionals		5 2		
10/26/2015	Moderated MCLE on Bias setting at the LA Law Lib Pro Bono Week with othe Cal MLP Collaborative	rary as part of			30 0		

Fiscal Year: 2015-2016

Quarter: 2

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Fracisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol Provider Contact Phone: (323) 648-4711 Provider Contact Email: sjampol@

	·	. ,	
12/1/2015	Pro Bono Skirball presentation by Greenberg Glusker re: Advance Health Care Directives	consumers/clients	45 0
12/8/2015	Pro Bono Skirball Presentation re ID theft by Stroock		24 0
12/10/2015	Pro Bono training to pro bono attorneys for advance planning clinic	professionals	6 0
12/10/2015	Presentation at Sheppard Mullin on SSI Appeals, recruit new attorneys to assist with appeals		7 1.5
11/1/2015	Presentation on housing and advance planning to low-income Spanish speakers at Stephen Wise temple	consumers/clients	8 1.5
11/15/2015	Presentation/ Worshop veterans medical center	consumers/clients	30 4
11/17/2015	Smarter Senior Forum with APS, FDA, and DCBA	consumers/clients	26 1
11/14/2015 Encino, CA	Presentation/Training	professionals	30 4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 13

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby AAA Contact Phone: (707) 995-4660 AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica Millan Provider Contact Phone: (707) 513-1023 Provider Contact Email: amillan@lsnc.net

85

Total Unduplicated Client Count for Quarter: 54

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 254

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 16 Two or More Races: 65-74: 37 27 Caucasian: 75-84: African American: 7 0 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 54 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 33 Chinese: Female: 21 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 54 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 40 Vietnamese: 0 Homebound: Guamanian: 3 0 Lives Alone: Hawaiian: 27 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 9 0 Limited English: 8 Race Unknown/Some Other Race: 13 Client Declined to Provide Information: Rural: 54 0 Greatest Economic Need (Minority): Total: 54 11 Greatest Economic Need (Non-Minority): 29 Greatest Economic Need (Minority Status Unknown): 1

Fiscal Year: 2015-2016

Quarter: 2

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby AAA Contact Phone: (707) 995-4660 AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica Millan Provider Contact Phone: (707) 513-1023 Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	2	2	0	0	
A2. Contracts/Warranties:	3	3	0	0	
A3. Other Consumer/Finance:	5	5	3	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	3	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	2	2	1	1	
D2. Medicare:	1	1	0	1	
D3. Other Health/Community Based Care:	1	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	22	29	4	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	3	0	1	
E3. Other Housing:	5	5	2	0	
INCOME MAINTENANCE					
F1. Social Security:	1	2	0	0	
F2. Supplemental Security Income (SSI):	4	4	1	0	
F3. Pensions/Retiree Benefits:	1	1	0	0	
F4. Other Income Maintenance:	2	0	1	0	

Fiscal Year: 2015-2016

Quarter: 2

Provider Nar	e: <i>Michelle Dolby</i> me: <i>Legal Services</i>		AAA	O DI			
	me: Legal Services			Contact Phone: (707) 95	95-4660	AAA Contact Email: mo	dolby@dss.co.lake.ca.u
Provider Con	Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake						
Flovidei Coll	tact Name: Angelica	Millan	Provi	der Contact Phone: (707)	513-1023	Provider Contact Email	: amillan@lsnc.net
INDIVIDUAL RIGHT	S						
G1. Immigrat	tion/Naturalization:		5	2	3	0	
G2. Elder Abı	use/Neglect/Exploitation	on:	1	1	1	0	
G3. Other Inc	dividual Rights:		0	0	0	0	
MISCELLANEOUS							
H1. Estate Pla	anning/Wills/Trusts:		1	0	0	0	
H2. Advance	Health Care Directives	s (AHCD):	1	1	0	0	
H3. Financial	Powers of Attorney:		0	0	0	0	
H4. Other Mis	scellaneous:		0	0	0	0	
TOTA	L CASES OPENED II	N QUARTER:	61	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE	-
		,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	-
				63	19	3	
тот	AL ESTIMATED CAS	E WORK HOURS	S SPENT:	234			
			, r	DUCATION ACTIVITIES I	DATA]
				AL OUTREACH ACTIVIT			<u> </u>
Data	Location	_			_	Fot # of Fot	
	(If Applicable)	Type of Outre	acri Activity	Outreach	argeted By	Est # of Est. People Hours Reached	
	Lake & Mendocino Counties	Annual Path t	o Citizenship Da	Senior's a	and LPR's	300 20	
	TOTAL # OF SE	PECIAL OLITREA	CH ACTIVITIES	S IN THE QUARTER:	1		-
TOTAL ESTIM				S IN THE QUARTER:	20		
TOTAL ESTIM	IAILD#OI GFECIAI	L COMEACH AC	/114111 1100N	JIN THE GOARTER.	20		
TOTAL :	# OF COMMUNITY L	EGAL EDUCATION	ON PROGRAMS	S IN THE QUARTER:	0		
				S IN THE QUARTER:	0		

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 111

Total Cases Closed in Quarter: 94

Total Units of Service for Quarter (Unit=1 Hour): 667

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 30 Two or More Races: 65-74: 51 Caucasian: 103 75-84: African American: 23 1 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 111 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 31 Chinese: Female: 79 Filipino: Client Declined to Provide Information: 1 Japanese: Total: 111 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 43 Vietnamese: 0 Homebound: Guamanian: 6 0 Lives Alone: Hawaiian: 39 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 17 0 Limited English: 5 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 41 0 7 Greatest Economic Need (Minority): Total: 111 Greatest Economic Need (Non-Minority): 60 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 2

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code					
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE			,					
A1. Bankruptcy/Debt Collection:		9	0	0	0			
A2. Contracts/Warranties:		1	0	0	0			
A3. Other Consumer/Finance:		1	0	0	1			
EMPLOYMENT								
B1. Discrimination:		0	0	0	0			
B2. Other Employment:		0	0	0	0			
FAMILY								
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		9	2	0	4			
C2. Conservatorship:		0	0	0	0			
C3. Other Family:		0	0	0	0			
HEALTH/COMMUNITY BASED CARE								
D1. Medi-Cal/Medicaid:		o l	0	0	0			
D2. Medicare:		0 [0	0	0			
D3. Other Health/Community Based Care:		1	0	0	0			
HOUSING								
E1. Landlord-Tenant (Subsidized or Private Housing):	3	В	15	11	16			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		2	0	0	0			
E3. Other Housing:		0	0	0	0			
INCOME MAINTENANCE								
F1. Social Security:		ī [0	0	0			
F2. Supplemental Security Income (SSI):		0	0	0	0			
F3. Pensions/Retiree Benefits:		0	0	0	0			
F4. Other Income Maintenance:		0	0	0	0			

Fiscal Year: 2015-2016

11/4/15

11/7/15

Petaluma Estates

Petaluma Estates

Quarter: 2									
PSA: 27	AAA Name: Son	oma County Are	ea Agency or	n Aging					
AAA Contact Na	me:	AAA Contact Phone:					AAA Contact	Email:	
Provider N	Name: Legal Aid of Son	oma County			Cou	unty(ies): Sonoma			
Provider C	ontact Name: Ronit Rub	inoff	Prov	vider Contact Ph	none: 707-5	42-6664	Provider Cont	act Email: r i	rubinoff@legalaidsc.com
INDIVIDUAL RIGH	HTS								
G1. Immig	ration/Naturalization:		0		0	0		0	
G2. Elder A	Abuse/Neglect/Exploitation	: 🗀	30		19	7		12	
G3. Other	Individual Rights:		0		0	0		0	
MISCELLANEOU	S								
H1. Estate	Planning/Wills/Trusts:		12		3	2		0	
H2. Advand	ce Health Care Directives (AHCD):	7		1	1		0	
H3. Financ	ial Powers of Attorney:		0		0	0		0	
H4. Other	Miscellaneous:		1		0	0		0	
TO	TAL CASES OPENED IN	QUARTER:	112	TOTAL CA	SES CLOS	ED IN QUARTER BY (CASE CLOSED	CODE	
				TOTAL COU		TOTAL LIMITED ADD. SERVICES	TOTAL LEG REPRESENTA		
					40	21		33	
то	OTAL ESTIMATED CASE	WORK HOURS	SPENT:	642					
		OUTREACH/CO	OMMUNITY E	EDUCATION AC	CTIVITIES D	ATA			
		INFORMATION	ON ON SPEC	IAL OUTREAC	H ACTIVITI	ES			
Date	Location (If Applicable)	Type of Outrea	ch Activity		Groups Ta Outreach	argeted By		Est. Hours	
10/8/15	Water District	Elder Justice C	oalition Elder	Law Program	Service Pr	oviders	35	2.75	
10/22/15	SR City Hall	Presentation to	SR City staff		City Staff		10	3	
10/27/15	SR Vets Hall	Presentation/di Bank	istribute broch	nures at Food	Low Incor	me Seniors	50	1.5	
10/29/15	Head Start/Food Bank	Presentation/di	istribute broch	nures at Food	Low Incor	me Seniors	35	1.5	

Seniors

Seniors

26

1.5

2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

GSMOL Meeting

Bank

Presentation on Elder Law Services

Fiscal Year: 2015-2016

Quarter: 2

PSA: 27	AAA Name: Sonoma County Area Agency on Aging						
AAA Contact Name:	AAA Contact Phone:	AAA Contact Email:					

AAA Contact Name: AAA Contact Phone:

Provider Name: Legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Email: rrubinoff@legalaidsc.com Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
10/24/15	SRJC	Presentation to Legal Professions Class	Students	20 3
12/15/15	Field Ops Training Center	Law Enforcement Training	Law Enforcement	35 8.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2 TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid of Napa Valley

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnecwich@legalaidnap

County(ies): Napa

Total Unduplicated Client Count for Quarter: 39

Total Cases Closed in Quarter: 54

Total Units of Service for Quarter (Unit=1 Hour): 282

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 8 Two or More Races: 35 65-74: Caucasian: 17 0 75-84: 7 African American: 1 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 39 Asian Indian: **CLIENT GENDER** Cambodian: Male: 16 Chinese: Female: 23 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 39 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 13 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 17 Institutionalized: Samoan: 16 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 5 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 1 0 Greatest Economic Need (Minority): Total: 39 4 Greatest Economic Need (Non-Minority): 16 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid of Napa Valley
Provider Contact Name: Kristi Lesnewich

County(ies): Napa

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnecwich@legalaidnap

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	3	2	3	0			
A2. Contracts/Warranties:	2	1	1	0			
A3. Other Consumer/Finance:	2	3	1	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	4	2	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	0	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	3	2	0	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0			
E3. Other Housing:	1	0	1	0			
INCOME MAINTENANCE							
F1. Social Security:	0	0	0	0			
F2. Supplemental Security Income (SSI):	0	0	0	0			
F3. Pensions/Retiree Benefits:	0	1	0	0			
F4. Other Income Maintenance:	0	0	0	0			

Fiscal Year: 2015-2016

Quarter: 2

PSA: 28	AAA Name: Nag	oa and Solar	no County AAA						
AAA Contact Name:			AAA (Contact Phone	: :		AAA Contact	Email:	
Provider Nam	ne: Legal Aid of Nap	oa Valley			Cou	inty(ies): Napa			
Provider Conta	act Name: <i>Kristi Les</i>	newich	Provid	ler Contact Ph	none: 707-2	59-0579	Provider Cor	tact Email:	klesnecwich@legalaidnap
INDIVIDUAL RIGHTS	1								
G1. Immigration	on/Naturalization:		0		0	0		0	
G2. Elder Abus	se/Neglect/Exploitation	n:	2		0	1		1	
G3. Other Indi	vidual Rights:		1		0	1		0	
MISCELLANEOUS									
H1. Estate Pla	nning/Wills/Trusts:		16		4	19		0	
H2. Advance H	lealth Care Directives	(AHCD):	0		0	0		0	
H3. Financial F	Powers of Attorney:		4		0	4		0	
H4. Other Misc	cellaneous:		2		2	0		0	
TOTAL	. CASES OPENED IN	QUARTER:	39	TOTAL CAS	SES CLOSI	D IN QUARTER BY	CASE CLOSE	D CODE	
				TOTAL COU		TOTAL LIMITED ADD. SERVICES	TOTAL LE		
				74107101	20	33		1	
TOTA	L ESTIMATED CASE	WORK HO	IIRS SPENT:	277	20	33	,	-	
1012	E EUTIMATED GAGE		P.		TIVITIES D				
			H/COMMUNITY ED						
		INFORM	NATION ON SPECIA	AL OUTREAC	H ACTIVITII	ES			
	ocation f Applicable)	Type of Ou	utreach Activity		Groups Ta Outreach	rgeted By	Est # of People Reached	Est. Hours	
	it. John's Catholic Church Hall	QVMC Car	re network/Latino Eld	der Coalition	Latino Ser	iors	26	5	
	TOTAL # OF SP	ECIAL OUTF	REACH ACTIVITIES	IN THE QUA	RTER:	1			
TOTAL ESTIMA	ATED # OF SPECIAL					5			
	OF COMMUNITY LE					0			

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Robert Stalker / Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: bstaker@lsnc.net / agreer

Total Unduplicated Client Count for Quarter: 94

Total Cases Closed in Quarter: 109

Total Units of Service for Quarter (Unit=1 Hour): 617

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 42 Two or More Races: 65-74: 35 Caucasian: 41 75-84: African American: 14 27 85+: Native American/Native Alaskan: 3 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 94 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 40 Chinese: Female: 54 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 94 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 64 Vietnamese: 0 Homebound: Guamanian: 7 0 Lives Alone: Hawaiian: 44 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 1 Limited English: 6 Race Unknown/Some Other Race: 6 Client Declined to Provide Information: Rural: 2 7 Greatest Economic Need (Minority): Total: 94 22 Greatest Economic Need (Non-Minority): 17 Greatest Economic Need (Minority Status Unknown): 1

Fiscal Year: 2015-2016

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Robert Stalker / Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: bstaker@lsnc.net / agreer

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod		SES CLOSED IN QUAR ed by Case Closing Code &		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			1	
A1. Bankruptcy/Debt Collection:	(7	0	0
A2. Contracts/Warranties:		0	0	0
A3. Other Consumer/Finance:	4	4	0	0
EMPLOYMENT				
B1. Discrimination:	(0	0	0
B2. Other Employment:	(0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	(0	1	0
C2. Conservatorship:	(0	0	0
C3. Other Family:		2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	1	2	1
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	2	1	1	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	64	48	19	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	4	1	2
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	1	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	1	0

Fiscal Year: 2015-2016

Quarter: 2

Quarter: 2									
PSA: 28	AAA Name: A	lapa and Solar	o County AAA	1					
AAA Contact Na	ame:		Α	AA Contact Pho	ne:		AAA Contac	t Email:	
Provider	Name: Legal Service	s of Northern (California		Co	unty(ies): Solano Co	ounty		
Provider C	Contact Name: Robert	Stalker / Ange	<i>la Greer</i> P	rovider Contact I	Phone: 707-6	43-0054	Provider Cor	ntact Email	: bstaker@lsnc.net / agreer
INDIVIDUAL RIG	HTS								
G1. Immig	ration/Naturalization:		0		0	0		0	
G2. Elder	Abuse/Neglect/Exploita	tion:	0		0	0		0	
G3. Other	Individual Rights:		2		2	0		0	
MISCELLANEOU	S								
H1. Estate	Planning/Wills/Trusts:		0		0	0		0	
H2. Advan	ce Health Care Directive	es (AHCD):	1		1	0		0	
H3. Financ	cial Powers of Attorney:		0		0	0		0	
H4. Other	Miscellaneous:		0		0	0		0	
то	TAL CASES OPENED	IN QUARTER:	94	TOTAL C	ASES CLOS	ED IN QUARTER BY (CASE CLOSE	D CODE	
				TOTAL CO		TOTAL LIMITED	TOTAL LE		
				AND A		ADD. SERVICES	REPRESENT	ATION	
					79	26		4	
T	OTAL ESTIMATED CA	SE WORK HO	JRS SPENT:	556					
		OUTREAC	H/COMMUNIT	Y EDUCATION A	ACTIVITIES D)ATA			
		INFORM	IATION ON SP	ECIAL OUTREA	CH ACTIVITI	ES			
Date	Location	Type of Ou	itreach Activity		Groups Ta	argeted By	Est # of	Est.	
	(If Applicable)				Outreach		People Reached	Hours	
10/07/15	Vallejo	Pren and (Outreach Clinic	at Florence	Seniors		4	3	
10/0//10	1 40,0		enior Center		000.0				
10/13/15	Dixon	Veteran St	and Down Outr	each	Senior Ve	ts	5	5	
10/13/15	Suisen City	Clinic at S travel & o	uisun Public Lib utreach	rary - prep,	Seniors		1	1	
10/14/15	Dixon	Veteran St	and Down Outr	each	Senior Ve	ts	5	4	
11/04/15	Vallejo		Outreach Clinic enior Center	at Florence	Seniors		5	2	
11/10/15	Suisun	Clinic at S travel & o	uisun Public Lib utreach	rary - prep,	Seniors		1	2	
11/16/15	Solano County	Housing/R	A for Vets prep	, travel &	Veteran N	letwork	13	6	

outreach

Fiscal Year: 2015-2016

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano County

Provider Contact Name: Robert Stalker / Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: bstaker@lsnc.net / agreer

=						
	12/18/15	Suisun	Clinic at Suisun Public Library - prep,	Seniors	1	1
			travel & outreach			

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE									
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours					
10/02/15	Solano County	Affordable Housing Committee - prep, meeting, and travel	Senior Coalition	34 3					
10/26/15	Solano County	Executive Committee Meeting - prep, meeting, & travel	Senior Coalition	10 5					
10/30/15	Solano County	Health & Senior Legal Task Force Meeting Training	Senior Advocates	30 6					
11/6/15	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	30 4					
11/9/15	Solano County	Issues Committee Meeting - prep, meeting & travel	Senior Coalition	10 4					
11/19/15	Solano County	Affordable Housing Committee - prep, meeting, and travel	Senior Coalition	20 2					
12/4/15	Solano County	Affordable Housing Committee - prep, meeting, and travel	Senior Coalition	35 3					
weekly	Solano County	Informational Clinic on Answering Unlawful Detainer Evictions	Senior Residents	10 10					

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 37

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 2

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: (530) 642-4833 AAA Contact Email: Yasmin.Hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: Dianna Steele Provider Contact Phone: (530) 621-6154 Provider Contact Email: Diana.steele@edcgov.us

Total Unduplicated Client Count for Quarter: 406

Total Cases Closed in Quarter: 873

Total Units of Service for Quarter (Unit=1 Hour): 2040

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 46 Two or More Races: 65-74: 185 Caucasian: 391 75-84: African American: 102 2 85+: Native American/Native Alaskan: 60 Asian/Pacific Islander Client Declined to Provide Information: 13 Total: 406 Asian Indian: **CLIENT GENDER** Cambodian: Male: 160 Chinese: Female: 246 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 406 Korean: Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 41 0 Homebound: Guamanian: 6 0 Lives Alone: Hawaiian: 156 Institutionalized: Samoan: 6 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 8 0 Limited English: 3 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 406 0 Greatest Economic Need (Minority): Total: 6 406 Greatest Economic Need (Non-Minority): 142 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: (530) 642-4833 AAA Contact Email: Yasmin.Hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: Dianna Steele Provider Contact Phone: (530) 621-6154 Provider Contact Email: Diana.steele@edcgov.us

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	5	3	2	0			
A2. Contracts/Warranties:	7	4	1	0			
A3. Other Consumer/Finance:	102	75	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	6	5	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	18	15	2	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	1	1	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	17	12	2	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	42	14	9	0			
E3. Other Housing:	3	3	0	0			
INCOME MAINTENANCE							
F1. Social Security:	2	1	1	0			
F2. Supplemental Security Income (SSI):	0	0	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	3	2	1	0			

Fiscal Year: 2015-2016

Quarter: 2

	ame: Yasmin Hichborn		AAA	Contact Phone: (530) 642	2-4833	AAA Contact Email: Yasmin.Hichborn@ed			
Provider I	Name: Senior Legal Sei	rvices		County(ies): El Dorado County					
Provider Contact Name: Dianna Steele			Prov	rider Contact Phone: (530)	621-6154	Provider Contact Email	: Diana.steele@edcgov.us		
VIDUAL RIGI	HTS								
G1. Immig	gration/Naturalization:		1	0	0	0			
G2. Elder A	Abuse/Neglect/Exploitation	n:	13	9	1	1			
G3. Other	Individual Rights:		4	3	1	0			
CELLANEOU	S								
H1. Estate	Planning/Wills/Trusts:		266	114	170	0			
H2. Advan	ce Health Care Directives	(AHCD):	177	50	164	0			
H3. Financ	cial Powers of Attorney:		170	49	158	0			
H4. Other	Miscellaneous:		0	0	0	0			
ТО	TAL CASES OPENED IN	QUARTER:	837	TOTAL CASES CLOSE	ED IN QUARTER BY (CASE CLOSED CODE			
		,		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL			
				AND ADVICE	ADD. SERVICES	REPRESENTATION			
				360	512	1			
TO	OTAL ESTIMATED CASE	WORK HOURS	SPENT:	2034					
		OUTREACH/CO	MMUNITY E	DUCATION ACTIVITIES D	ATA				
	TOTAL # OF SPI	ECIAL OUTREAC	H ACTIVITIE	S IN THE QUARTER:	0				
TOTAL EST	TOTAL # OF SPI				0				
TOTAL EST	TIMATED # OF SPECIAL	OUTREACH ACT	IVITY HOUR	S IN THE QUARTER:	0				
	TIMATED # OF SPECIAL	OUTREACH ACT	IVITY HOUR	S IN THE QUARTER:	0 IS/ACTIVITIE	Fet # of Fet			
TOTAL EST	TIMATED # OF SPECIAL	OUTREACH ACT	IVITY HOUR	S IN THE QUARTER:	0 IS/ACTIVITIE	Est # of Est. Participants Hours			
	INFORMATION INFORMATION	OUTREACH ACT	TIVITY HOUR:	S IN THE QUARTER:	0 IS/ACTIVITIE				
Date	INFORMA Location (If Applicable)	OUTREACH ACT	TIVITY HOUR: UNITY LEGAL	S IN THE QUARTER: LEDUCATION PROGRAM Targeted A	0 IS/ACTIVITIE	Participants Hours			

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: (209) 525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: (209) 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 145

Total Cases Closed in Quarter: 130

Total Units of Service for Quarter (Unit=1 Hour): 523

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 23 Two or More Races: 65-74: 132 49 Caucasian: 75-84: African American: 47 7 85+: Native American/Native Alaskan: 26 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 145 Asian Indian: **CLIENT GENDER** Cambodian: Male: 44 Chinese: Female: 101 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 145 Korean: 0 Laotian: 1 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 7 Vietnamese: 0 Homebound: Guamanian: 4 0 Lives Alone: Hawaiian: 32 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 32 2 Limited English: 8 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 13 145 Greatest Economic Need (Non-Minority): 45 Greatest Economic Need (Minority Status Unknown): 4

Fiscal Year: 2015-2016

Quarter: 2

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: (209) 525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: (209) 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER			ES CLOSED IN QUART	
(Total Cases Opened by Legal Problem Co	ode)	(Total Cases Close	d by Case Closing Code & I	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	3	0	0
A2. Contracts/Warranties:	12	3	1	1
A3. Other Consumer/Finance:	11	6	8	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	5	2	0	0
C3. Other Family:	3	2	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	11	4	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	6	3	0
E3. Other Housing:	0	1	2	0
INCOME MAINTENANCE				
F1. Social Security:	3	1	2	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	4	2	0	1

Fiscal Year: 2015-2016

10/26/15

11/19/15

10/7/15

Modesto

Memorial Hospital

Grace Davis HS

Quarter: 2

AAA Contact Na	me: Linda Lowe		ΔΔΔ	Contact Phone:	(200) 52	5-4612	AAA Contact	Email: lowel@stancounty.com
	lame:	nior Advocacy Not		Contact i none.		o-4012 unty(ies): <i>Stanislau</i> :		Linaii. Iowei@stancounty.com
	ontact Name: Joyce G	•		der Contact Pho				stoot Empil: appiavaiousa@amail.
Provider Co	ontact Name. Joyce G	andeiman	Provid	der Contact Pric	ne. (209)	5//-3814	Provider Con	tact Email: seniorsjoyce@gmail.o
INDIVIDUAL RIGH	_							
G1. Immigi	ration/Naturalization:	L	0		0	0		0
G2. Elder A	Abuse/Neglect/Exploitat	ion:	22		3	1		0
G3. Other 1	Individual Rights:		0		0	0		0
MISCELLANEOUS	S							
H1. Estate	Planning/Wills/Trusts:		23		17	11		8
H2. Advanc	ce Health Care Directive	es (AHCD):	3		2	1		0
H3. Financi	ial Powers of Attorney:		12		9	2		1
H4. Other I	Miscellaneous:		25		11	6		0
TO	TAL CASES OPENED	IN QUARTER:	145	TOTAL CAS	ES CLOS	ED IN QUARTER BY (CASE CLOSE	D CODE
		r	113	TOTAL COUI	_	TOTAL LIMITED ADD. SERVICES	TOTAL LEG	
					75	44		11
тс	OTAL ESTIMATED CAS	SE WORK HOURS	SPENT:	463	-			
		OUTREACH/C	OMMUNITY ED	DUCATION ACT	(IVITIES D	ATA .		
		INFORMATI	ON ON SPECIA	AL OUTREACH	I ACTIVITI	ES		
Date	Location	Type of Outrea			Groups Ta	_		Est.
	(If Applicable)				Outreach		People Reached	Hours
10/16/15	Centre Plaza	Fall Prevention			Seniors		100	5
10/28/15	Merced Sr. Ctr	AARP SCAM Se	eminar		Seniors		75	4
11/6/15	Covenant Village	SEAPA Semina	r		Seniors		65	5

Retired Teachers

Social Workers

Public

2

2

15

12

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

Sr Services

Free Legal Clinic

Alpha Delta Kappa re Sr. Services

Fiscal Year: 2015-2016

Quarter: 2

PSA: 30	AAA Name: Stani	slaus County Depart	tment of Aging and Vet	erans Services				
AAA Contact Na	ame: <i>Linda Lowe</i>		AAA Contact Phone:	(209) 525-4612	AA	A Contact	t Email: <i>Iov</i>	vel@stancounty.com
Provider	Name: Dor v' Dor Senior	Advocacy Network		County(ies):	Stanislaus			
Provider C	Contact Name: Joyce Gand	delman	Provider Contact Pho	ne: <i>(209) 577-3814</i>	Pro	ovider Cor	ntact Email	: seniorsjoyce@gmail.com
Date	Location (If Applicable)	Topic		Targeted Audience	_	st # of articipant	Est. s Hours	
11/20-21	Monterey	Elder Law		Attorneys		300	40	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 40

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-3000 Ext. 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: *Michael Neham* Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

90

Total Unduplicated Client Count for Quarter: 66

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 536

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 19 Two or More Races: 65-74: 19 Caucasian: 43 75-84: African American: 23 11 85+: Native American/Native Alaskan: 5 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 66 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 34 Chinese: Female: 32 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 66 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 24 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 37 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 7 0 Limited English: 7 Race Unknown/Some Other Race: 12 Client Declined to Provide Information: Rural: 1 0 2 Greatest Economic Need (Minority): Total: 66 Greatest Economic Need (Non-Minority): 11 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 2

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-3000 Ext. 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: *Michael Neham* Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	2	0	0
A2. Contracts/Warranties:	3	1	0	0
A3. Other Consumer/Finance:	2	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	1	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	15	6	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	2	0
E3. Other Housing:	3	3	3	1
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	1
F2. Supplemental Security Income (SSI):	3	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2015-2016

Quarter: 2

AAA Contact Name: Jaz Chima	AAA Contact Phone:	209-385-3000 Ext. 5	699 AAA C	ontact Email: <i>jchima</i>	@hsa.co.merced.ca.us
Provider Name: Central California Legal Services		County(ies):	Merced		
Provider Contact Name: Michael Neham	Provider Contact Pho	one: 209-723-5466 Me	rced / 559 Provide	er Contact Email: <i>mn</i>	neham@centralcallegal.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	1	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	3	0	0	0	
G3. Other Individual Rights:	0	1	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	9	5	14	1	
H2. Advance Health Care Directives (AHCD):	8	2	10	0	
H3. Financial Powers of Attorney:	8	1	9	0	
H4. Other Miscellaneous:	1	1	0	0	
TOTAL CASES OPENED IN QUARTER:	72 TOTAL CAS	SES CLOSED IN QUAR	RTER BY CASE C	LOSED CODE	
	TOTAL COU AND ADV			AL LEGAL SENTATION	
		39	47	4	
TOTAL ESTIMATED CASE WORK HOURS SE	PENT: 527	•			
OUTREACH/CON	MUNITY EDUCATION ACT	TIVITIES DATA			
INFORMATION	ON SPECIAL OUTREACH	I ACTIVITIES			
Date Location Type of Outreach (If Applicable)	Activity	Groups Targeted By Outreach	Est # Peop Reac	le Hours	
Sierra Meadows Senior Living Community Simple Wills Clinic		Merced Seniors who li and in greatest need	ve alone,	10 3	
TOTAL # OF SPECIAL OUTREACH	ACTIVITIES IN THE QUAR	RTER: 1			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIV					
INFORMATION ON COMMUN	ITY LEGAL EDUCATION I	PROGRAMS/ACTIVITI	E		
Date Location Topic		Targeted Audience	Est # Partio	of Est. sipants Hours	
(If Applicable)					

Fiscal Year: 2015-2016

Quarter: 2

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-3000 Ext. 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Michael Neham Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

-

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 2

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray Phillips AAA Contact Phone: (831) 755-3425 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831-899-0492 Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 425

Total Cases Closed in Quarter: 441

Total Units of Service for Quarter (Unit=1 Hour): 1425

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 78 Two or More Races: 65-74: 131 Caucasian: 282 75-84: African American: 73 25 85+: Native American/Native Alaskan: 111 Asian/Pacific Islander Client Declined to Provide Information: 32 Total: 425 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 143 Chinese: Female: 282 Filipino: 3 Client Declined to Provide Information: 0 Japanese: 5 Total: 425 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 31 Vietnamese: 0 Homebound: 0 Guamanian: 0 Lives Alone: Hawaiian: 128 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: 25 Suspected Victim of Elder Abuse/Exploitation: 17 Limited English: 85 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 238 80 Greatest Economic Need (Minority): Total: 425 176 Greatest Economic Need (Non-Minority): 187 Greatest Economic Need (Minority Status Unknown): 62 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 2

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray Phillips AAA Contact Phone: (831) 755-3425 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831-899-0492 Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				<u> </u>
A1. Bankruptcy/Debt Collection:	5	2	3	0
A2. Contracts/Warranties:	23	9	9	3
A3. Other Consumer/Finance:	116	19	22	0
EMPLOYMENT				
B1. Discrimination:	7	1	3	0
B2. Other Employment:	4	2	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	16	7	4	3
C2. Conservatorship:	3	0	0	0
C3. Other Family:	9	0	0	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	2	1	3
D2. Medicare:	3	2	2	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	70	27	21	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	10	3	1
E3. Other Housing:	0	7	8	0
INCOME MAINTENANCE				
F1. Social Security:	11	4	7	2
F2. Supplemental Security Income (SSI):	5	15	17	1
F3. Pensions/Retiree Benefits:	4	1	1	0
F4. Other Income Maintenance:	2	1	1	0

Fiscal Year: 2015-2016

Quarter: 2

PSA: 32 AAA Name: Monterey County A	Area Agency on	Aging			
AAA Contact Name: Kathleen Murray Phillips	AAA C	Contact Phone: (831) 7	55-3425	AAA Contact Email: mui	rayphillipsk@co.montere
Provider Name: Legal Services for Seniors		Co	ounty(ies): Monterey		
Provider Contact Name: Kellie D. Morgantini	Provid	ler Contact Phone: 831-8	399-0492	Provider Contact Email:	kellie@lssmc.net
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	1	0	1	0	
G2. Elder Abuse/Neglect/Exploitation:	7	4	25	3	
G3. Other Individual Rights:	0	5	9	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	77	45	30	2	
H2. Advance Health Care Directives (AHCD):	27	4	21	0	
H3. Financial Powers of Attorney:	15	15	12	0	
H4. Other Miscellaneous:	1	17	18	0	
TOTAL CASES OPENED IN QUARTER:	425	TOTAL CASES CLOS	SED IN QUARTER BY	CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		199	219	23	
TOTAL ESTIMATED CASE WORK HOURS	S SPENT:	1354			

		INFORMATION ON SPECIAL OUTREAC	H ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
10/13/15	Hartnell	Community - 150 people attended. Hartnell College Volunteer Fair.	Potential Legal Services for Seniors volunteers – both legal and not.	150
10/13/15	Big Sur Health Center	Community w/Andrea Maroney - 150 people attended. Big Sur Health Center Annual Community Health Fair - LSS Table.	,	150 1
10/22/15	YMCA	Community 150 people attended/30 Seniors - Soledad Chamber Business and Ag EXPO.	,	150
10/27/15		Community - CSUMB HCOM Program Review	,	0
10/22/15		Community 150 people attended/30 Seniors - Soledad Chamber Business and Ag EXPO.	•	150

Fiscal Year: 2015-2016

Quarter: 2

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray Phillips AAA Contact Phone: (831) 755-3425 AAA Contact Email: murray phillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831-899-0492 Provider Contact Email: kellie@lssmc.net

10/30/15	La Casa Adult Day Health Center	Community/100+ Seniors in Attendance - Senior Scam Stopper Seminar	10
11/5/15		Big Sur Community Fair	7
11/19/15	Salinas	Firehouse Community Seniors meeting	7
12/16/15		City of Seaside	

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 71

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 2

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 86

Total Cases Closed in Quarter: 93

Total Units of Service for Quarter (Unit=1 Hour): 836

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 26 Two or More Races: 65-74: 37 Caucasian: 72 75-84: African American: 18 7 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 86 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 38 Chinese: Female: 48 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 86 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 33 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 53 Institutionalized: Samoan: 0 0 5 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 5 Limited English: 16 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 28 0 Greatest Economic Need (Minority): Total: 33 86 Greatest Economic Need (Non-Minority): 24 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 2

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	9	7	4	1	
A2. Contracts/Warranties:	5	3	0	0	
A3. Other Consumer/Finance:	2	1	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	2	2	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	1	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	2	2	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	2	1	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	16	6	6	7	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	4	3	0	
E3. Other Housing:	10	6	0	0	
INCOME MAINTENANCE					
F1. Social Security:	8	7	0	0	
F2. Supplemental Security Income (SSI):	7	5	1	1	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	3	2	0	0	

Fiscal Year: 2015-2016

Quarter: 2											
PSA: 33	AAA Name: ame: <i>Mayte Olivas</i>	Kern County A	Aging &		<i>rvices</i> A Contact Phone	a: 661_868	-0038	AAA Conta	ct Email: ali v	asm@co.kern.ca.us	
	Name: Greater Bake	ersfield I egal .	A e e i e ta ı		A Contact i none		unty(ies): <i>Kern</i>	AAA Oonta	ot Liliali. Oliv	asin@co.kein.ca.us	
Provider Contact Name: Danita Melton					Provider Contact Phone: 661-334-4669				Provider Contact Email: dmelton@gbla.org		
INDIVIDUAL RIG	энте										
	gration/Naturalization:			0		0	0		0		
G2. Elder	Abuse/Neglect/Exploit	ation:		5		5	0		4		
G3. Other	r Individual Rights:			0		0	0		0		
MISCELLANEOU	_		,		,			,			
H1. Estate	e Planning/Wills/Trusts	:		1		2	0		0		
H2. Adva	nce Health Care Directi	ves (AHCD):		4		1	4		0		
H3. Finan	icial Powers of Attorney	' :		1		0	4		0		
H4. Other	r Miscellaneous:			1		0	1		0		
т	OTAL CASES OPENE	O IN QUARTER	2:	86	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOS	ED CODE		
			,		TOTAL CO		TOTAL LIMITED	TOTAL L			
					AND AD		ADD. SERVICES	REPRESEN			
						54	25		14		
1	TOTAL ESTIMATED CA	ASE WORK HO	OURS S	PENT:	796						
		OUTREA	CH/COI	MUNITY	EDUCATION AC	CTIVITIES D	ATA				
		INFOR	MATIO	N ON SPE	CIAL OUTREAC	H ACTIVITI	ES				
Date	Location	Type of C	Outreach	Activity		Groups Ta	argeted By	Est # of	Est.		
	(If Applicable)					Outreach		People Reached	Hours		
	- I				<u> </u>	1			I		
10/11/15	Bakersfield			ition about A's Seniors	t services s Law Center &	Kern Cour	nty Senior Population	10	0 3.5		
		Guardiar	ship Caı	regiver Pro	ject and						
					oth projects at eteran's Stand						
		Stramle		cording Stand							
		r									

Fiscal Year: 2015-2016

Quarter: 2

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@qbla.org

County(ies): Kern

Provider C				
10/16/15	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures at the North of the River 60th Anniversary Celebration of the Rasmussen Senior Center at their Senior Health Fair. There were many vendors there including arts & crafts vendors, health organizations, health and fitness centers, other non-profits, advocacy groups & agencies, physicians, pharmacies, dentists and financial & estate planners.	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	250 4
10/17/15	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Aging & Adult Services 2015 Healthy Harvest Senior Resource Fair	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	100 4
10/20/15	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Lake Isabella Family Resource Center	Kern County Senior Population	6 7.5
11/12/15	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the East Kern Mojave Salvation Army Center	Kern County Senior Population	25 2
11/12/15	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the East Kern Mojave Salvation Army Center	Other Service Providers of Kern County's Senior Population	15 3
11/17/15	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Lake Isabella Family Resource Center	Kern County Senior Population	3 7

Fiscal Year: 2015-2016

Quarter: 2

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

County(ies): Kern

12/03/15	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Richardson Special Needs Collaborative Meeting	Other Service Providers of Kern County's Senior Population	25	1.5
12/15/15	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Lake Isabella Family Resource Center	Kern County Senior Population	3	7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0